



Report on the National Network of Libraries for Health (NNLH) Meeting Held on Monday, February 26, 2007 in Ottawa

This meeting was organized by the Canadian Health Libraries Association's NNLH Task Group. Invitations were sent to representatives from the organizations that funded the *NNLH Concept of Operations* document. These organizations were the Canadian Medical Association (CMA), the Canadian Nurses Association (CNA), CISTI (Canada Institute for Scientific and Technical Information) and the Public Health Agency of Canada (PHAC). Canada Health Infoway was also invited to the meeting as a follow-up to a meeting that they hosted and at which the NNLH initiative was represented.

The meeting objectives were the following:

- discuss the *Concept of Operations*,
- review some exciting new developments,
- advise on a meeting with the broader community of stakeholders in May 2007, and
- move the NNLH initiative forward.

The co-chairs of the NNLH Task Group, Jessie McGowan and Patrick Ellis, welcomed the attendees [see Attendees list] and thanked everyone in advance for their valuable contributions to the day's meeting. Wayne Glover, President of AssociationsFirst, facilitated the meeting.

Presentations

- NNLH Task Group members Jessie McGowan and Judy Inglis gave a progress report on the NNLH initiative and an overview of the *Concept of Operations* document. [see PowerPoint slides]
- NNLH Task Group member Jim Henderson gave an environmental scan presentation on recent relevant initiatives in other countries and in Canada. He also mentioned the recent meeting convened by Canada Health Infoway. [see PowerPoint slides]
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- Micheline Jaworski, NNLH Task Group member and representative for the Canadian Nurses Association, gave a presentation on the CNA's NurseONE portal (<http://www.nurseone-inf-fusion.ca/splash.html>). Micheline sees considerable value in the implementation of the NNLH in order to complement and supplement what is available through the CNA portal. She spoke of the potential to create a partnership between NurseONE and the NNLH. She suggested the group evaluate utilizing the NurseONE platform as the portal prototype for the NNLH as it is already built and tested. This would benefit both parties as it would save valuable time and resources which would otherwise be

needed to build a portal for the NNLH while enabling CNA's capacity to offer library services to its membership.

Facilitated Discussions

The following facilitated questions were answered in plenary:

- What do you like about the Concept of Operations (CoO)?
- What might be missing from the CoO?
- What are the strengths of the CoO?
- What are the challenges that we can see with what has been outlined?
- What opportunities do we have?

Discussion

Lively discussions took place during the presentations and the facilitated question sessions. These discussions centred around several key points:

- Environmental and funding issues
- Governmental support issues
- Integrating with existing initiatives and impact on local resources
- Services the NNLH would provide
- Stakeholder input
- Adoption issues
- Measuring success
- Technology and support issues
- Next Steps Suggestions

Action Items for Moving Forward

The *Concept of Operations* was endorsed during this meeting. With respect to concrete next steps, there was agreement that the NNLH business plan is needed, that champions should be identified to support the NNLH initiative, and that a broader advisory group be created to represent librarians as well as other stakeholders. Specific action items were identified to carry out these next steps. The agenda for the May 29, 2007 stakeholders' meeting will be determined as the work on the business plan progresses.