

CHLA/ABSC Survey of Canadian Health Science Information Professionals – 2002

A. DEMOGRAPHICS

1. Please indicate whether you are a member of CHLA/ABSC:

Yes No

2. Please indicate whether you are a member of a chapter of CHLA/ABSC:

Yes No

3. Please indicate in which part of the country you live:

- Atlantic Canada (NB, NF, NS, PEI)
 British Columbia
 Ontario
 Prairie provinces (AB, SK, MB), Nunavut, Northwest Territories or Yukon
 Québec
 Outside Canada

4. Please indicate your age:

- 20 – 29 30 – 39 40 – 49
 50 – 59 60 – 70 over 70

5. Please indicate your gender:

F M

B. ACADEMIC & PROFESSIONAL BACKGROUND

6. Please indicate the highest level of formal education in library/information science you have completed. Check only one:

- Certificate program College diploma
 Undergraduate degree (e.g. BLS) Master's degree
 Doctorate Not applicable

CHLA/ABSC Survey of Canadian Health Science Information Professionals – 2002

7. Please indicate the number of years of work experience in libraries or as an information professional you have:

- | | | |
|---|--|---|
| <input type="checkbox"/> Less than 1 year | <input type="checkbox"/> 1 – 5 years | <input type="checkbox"/> 6 – 10 years |
| <input type="checkbox"/> 11 – 15 years | <input type="checkbox"/> 16 – 20 years | <input type="checkbox"/> 21 – 25 years |
| <input type="checkbox"/> 25 – 30 years | <input type="checkbox"/> over 30 years | <input type="checkbox"/> Not applicable |

C. EMPLOYMENT & COMPENSATION

8. Please indicate your gross annual **employment** income from all sources (before taxes or other deductions) in the calendar year 2001:

- | | | |
|--|--|--|
| <input type="checkbox"/> Less than \$20,000 | <input type="checkbox"/> \$20,000 - \$29,999 | <input type="checkbox"/> \$30,000 - \$39,999 |
| <input type="checkbox"/> \$40,000 - \$49,999 | <input type="checkbox"/> \$50,000 - \$59,999 | <input type="checkbox"/> \$60,000 - \$69,999 |
| <input type="checkbox"/> \$70,000 - \$80,000 | <input type="checkbox"/> Over \$80,000 | |

9. Please indicate the total number of **paid hours** you normally work per week:

Number of hours: _____ Not applicable: _____

In answering the remaining survey questions, if you work for more than one employer, please answer in the context of the one you consider to be your primary employer.

10. Please indicate the nature of your employment. Check as many as apply:

- | | |
|---|--|
| <input type="checkbox"/> Full-time | <input type="checkbox"/> Part-time – one position |
| <input type="checkbox"/> Part-time – multiple positions | <input type="checkbox"/> Permanent |
| <input type="checkbox"/> Contract | <input type="checkbox"/> Self-employed |
| <input type="checkbox"/> Unemployed and seeking work | <input type="checkbox"/> Unemployed and not seeking work |
| <input type="checkbox"/> Retired | |
| <input type="checkbox"/> Other (please specify): _____ | |

11. Please provide your job title:

 Not applicable

12. Please indicate the type of organization for which you work. Check only one:

- | | |
|--|---|
| <input type="checkbox"/> Association | <input type="checkbox"/> Community college |
| <input type="checkbox"/> Government department or agency | <input type="checkbox"/> Hospital, general (teaching) |

CHLA/ABSC Survey of Canadian Health Science Information Professionals – 2002

- Hospital, general (non-teaching) Hospital, specialized (teaching)
 Hospital, specialized (non-teaching) Information industry
 Long-term care facility Pharmaceutical company
 Public health unit Self-employed
 University Not applicable
 Other non-profit (please specify): _____
 Other for-profit (please specify): _____

13. Please indicate the number of employees who work in your overall organization (e.g. hospital, university, company):

- Under 100 100 – 499 500 – 999
 1,000 – 4,999 5,000 – 10,000 over 10,000
 Don't know Not applicable

14. Please indicate how long have you worked for your current employer:

- Less than 1 year 1 – 5 years 6 – 10 years
 11 – 15 years 16 – 20 years 21 – 25 years
 Over 25 years Not applicable

15. Please indicate your primary area(s) of responsibility. Check a maximum of three:

- Acquisitions Administration
 Audio-visual collections/equipment Cataloguing/indexing
 Circulation/access services Collection development
 Database creation/management Distance services
 Faculty liaison Information technology/Systems
 Instruction/training Medical records
 Negotiating/ managing licenses Publishing
 Records management/Archives Reference
 Research Resource sharing/Interlibrary loans
 Sales/Marketing Virtual library development
 Web site design or management Not applicable
 Other(s) (please Specify): _____

CHLA/ABSC Survey of Canadian Health Science Information Professionals – 2002

16. a) Please indicate how many **paid staff** work in your library or workplace (if multiple library sites/branches, please use the overall library staff number):

- Under 1 1 Between 1 and 4
 5 – 9 10 – 15 Over 15
 Not applicable

16. b) Please indicate how many **volunteer staff** work in your library or workplace (if multiple library sites/branches, please use the overall library staff number):

- None 1 – 4 5 or more
 Not applicable

D. CONTINUING EDUCATION & PROFESSIONAL DEVELOPMENT

17. If you are NOT a member of CHLA/ABSC, please indicate the reason(s) you have not joined. Check as many as apply:

- I don't know much about CHLA/ABSC
 I know about CHLA/ABSC, but see no value in being a member
 I don't read the association journal, BMC
 BMC is routed to me and I don't need my own copy
 I can't afford to join
 I never attend the CHLA/ABSC conference
 I never attend CHLA/ABSC continuing education courses
 No opinion
 Not applicable
 Other (please specify):

18. Please indicate the primary areas in which you and/or your staff need continuing education. Check a maximum of 5:

- | | |
|--|--|
| <input type="checkbox"/> Alternative health | <input type="checkbox"/> Benchmarking |
| <input type="checkbox"/> Budgeting | <input type="checkbox"/> Business case preparation |
| <input type="checkbox"/> Consumer health information | <input type="checkbox"/> Copyright |
| <input type="checkbox"/> Docline or QuickDOC | <input type="checkbox"/> Evidence-based health care |
| <input type="checkbox"/> Evidence-based librarianship | <input type="checkbox"/> Grant proposal writing |
| <input type="checkbox"/> Hardware configuration & management | <input type="checkbox"/> Instruction of adult learners |

CHLA/ABSC Survey of Canadian Health Science Information Professionals – 2002

- Knowledge management
- Licensing electronic information resources
- PubMed or NLM Gateway
- Searching the Web effectively
- Software applications (please specify): _____
- Subject-specific information resources (please specify): _____
- Technology support
- Web design or applications
- Not applicable
- Other (please specify): _____
- Library advocacy
- Management
- Reference or research skills
- Time management
- No opinion

19. Please indicate which of the following sources of continuing education courses you and/or your staff utilize most frequently. Check up to 3:

- CHLA/ABSC
- Canadian Library Association or CASLIS (including chapters)
- Library school(s)
- MLA Chapter
- Special Libraries Association
- Universities or community colleges
- No opinion
- Other (please specify): _____
- CHLA/ABSC chapter
- In-house with employer
- Medical Library Association
- Other library associations
- SLA Chapter
- Vendors
- Not applicable

20. Would you like to see CHLA/ABSC establish a roster of “road show” of continuing education courses that could travel to various regions of the country?

- Yes
- No
- No opinion

Comments: _____

21. Would you like to see CHLA/ABSC foster development of distance learning programs (e.g. Web-based tutorials, online learning, etc.)?

- Yes
- No
- No opinion

Comments: _____

CHLA/ABSC Survey of Canadian Health Science Information Professionals – 2002

22. Please indicate the level of support you receive from your employer for attendance at **continuing education courses**. Check as many as apply:

- Paid time off provided to attend courses
- Full funding provided for course tuition
- Partial funding provided for course tuition
- Full travel funding provided for courses held outside your area
- Partial travel funding provided for courses held outside your area
- Funding / time off only provided for courses held locally
- No support provided
- Not applicable
- Other (please specify): _____

23. If you are provided partial funding of continuing education course tuition, please indicate the type of funding you receive:

- A set percentage of the course tuition
- A set dollar limit on tuition
- Not applicable
- Other (please specify): _____

24. Please indicate the level of support you receive from your employer for attendance at **professional conferences**. Check as many as apply:

- Paid time off to attend conferences
- Full funding for conference registration
- Partial funding for conference registration
- Full travel funding to conferences outside your area
- Partial travel funding to conference outside your area
- Funding / time off only available for locally held conferences
- No support provided
- No opinion
- Not applicable
- Other (please specify): _____

25. Please indicate how often you attend the annual CHLA/ABSC conference:

- Every year
- Every two or three years
- Occasionally
- Seldom
- Never

CHLA/ABSC Survey of Canadian Health Science Information Professionals – 2002

26. Please indicate the primary factors influencing your decision whether or not to attend the annual CHLA/ABSC conference. **Check a maximum of 4:**

- Amount of time involved
- Availability of institutional funding to attend
- Conference programming quality
- Continuing education courses being offered
- Cost of accommodations
- Cost of registration
- Location – appealing
- Location – cost of travel
- Time of year
- Whether you're participating in the conference yourself (e.g. presenting a paper, poster)
- No opinion
- Not applicable
- Other (please specify):

27. Please use this space to provide feedback on or suggestions for improvements to the CHLA/ABSC annual conference.

28. Please indicate which other conference(s) you regularly attend (i.e. at least every two years):

- Canadian Library Association Medical Library Association
- Provincial/regional library association Special Libraries Association
- Not applicable
- Other (please specify): _____

29. Please indicate the level of support you receive from your employer for personal memberships in professional associations:

- Employer pays in full for more than one membership
- Employer pays in full for one membership

CHLA/ABSC Survey of Canadian Health Science Information Professionals – 2002

- Employer partially pays for one or more memberships
 - Employer provides no support for personal memberships
 - No opinion
 - Not applicable
 - Other (please specify): _____
-

30. It was suggested at some focus group sessions that it is not logical for individuals to be able to join a chapter of CHLA/ABSC without joining the national association. Please indicate your preference of membership model for CHLA/ABSC and its chapters. Check only one:

- Members must join CHLA/ABSC in order to join a chapter, paying individual dues to each
 - Members pay a single membership fee and join both CHLA/ABSC and a chapter
 - Status quo – members may join CHLA/ABSC or a chapter or both
 - No opinion
 - Other model (please specify): _____
-

31. Please provide any comments you have on the topic of membership models here:

E. ISSUES

32. Through the focus groups, a large number of issues facing health science librarianship in Canada were identified. Please rank the following issues, **based on your own experience, circumstances and priorities**. In ranking, **5 is high importance, 1 is lower importance**.

Low ---- High

1 2 3 4 5	Accreditation / Standards – including lobbying the Canadian Council on Health Services Accreditation (CCHSA)
1 2 3 4 5	Alternative health – providing information & service
1 2 3 4 5	Budget and staffing issues
1 2 3 4 5	Consumer health – providing information & service
1 2 3 4 5	Continuing education – cost issues
1 2 3 4 5	Continuing education – lack of opportunities
1 2 3 4 5	Copyright

CHLA/ABSC Survey of Canadian Health Science Information Professionals – 2002

1 2 3 4 5	Electronic resources – archiving issues
1 2 3 4 5	Electronic resources – document delivery
1 2 3 4 5	Electronic resources – licensing / negotiation issues
1 2 3 4 5	Electronic resources – technological issues
1 2 3 4 5	Evidence-based health care – support of by the library
1 2 3 4 5	Information technology – connectivity issues
1 2 3 4 5	Information technology departments – communications issues
1 2 3 4 5	Instruction / teaching of adult end-users
1 2 3 4 5	Instruction / teaching of medical students
1 2 3 4 5	Isolation – geographic
1 2 3 4 5	Grey literature
1 2 3 4 5	Knowledge management initiatives
1 2 3 4 5	Library promotion / advocacy
1 2 3 4 5	Library users’ expectations – changing & increasing demand
1 2 3 4 5	National Network of Libraries for Health
1 2 3 4 5	Partnerships / collaboration with other library organizations
1 2 3 4 5	Partnerships / collaboration with non-library organizations
1 2 3 4 5	Time crunch
1 2 3 4 5	Other (please specify)

33. Based on your answers above, what do you think are the **three top issues** on which CHLA/ABSC, as a national association, should concentrate its attention?

- 1) _____
 - 2) _____
 - 3) _____
- ___ No opinion

34. What do you think CHLA/ABSC can/should **do** about these three issues?

- _____
- _____
- _____
- _____
- _____
- ___ No opinion

CHLA/ABSC Survey of Canadian Health Science Information Professionals – 2002

F. BMC, THE WEB SITE & CANMEDLIB

35. Should the association's journal, BMC, be available full-text on the CHLA/ABSC Web site?

Yes No
 No opinion

36. Would you support ending the print version of BMC if it were available electronically in an easily printable format?

Yes No No opinion

37. Do you think BMC has enough **practical/applied** articles and columns?

Yes No No opinion

38. Do you think BMC has enough **research-oriented** articles?

Yes No No opinion

39. Do you think BMC needs a new name?

Yes No No opinion

40. If Yes, please provide your suggestion(s) here:

41. Do you find the occasional fact sheets included with BMC useful?

Yes No No opinion

42. What do you like best about BMC?

CHLA/ABSC Survey of Canadian Health Science Information Professionals – 2002

43. What do you like least about BMC?

44. Please use this space to suggest ways in which BMC might be improved.

45. How often do you visit the CHLA/ABSC Web site?

- Every day At least once a week At least once a month
 Seldom Never

46. What do you use the Web site for? Check as many as apply:

- Awards and grants information
 Board or chapter contact information
 Chapter reports
 Conference information
 Membership information/forms
 "What's new" section
 No opinion
 Not applicable
 Other (please specify): _____

47. Please suggest ways in which the CHLA/ABSC Web site could be improved.

CHLA/ABSC Survey of Canadian Health Science Information Professionals – 2002

48. a) If you are a CHLA/ABSC member, would you be willing to pay an increased membership fee to CHLA/ABSC to see improvements to BMC, the Web site, continuing education, the annual conference or addressing priority issues (current dues are \$65)?

- Yes No
 No opinion Not applicable

48. b) If yes, please indicate the size of dues increase you would be prepared to pay annually:

- \$10 \$20
 \$30 \$40
 \$50 More than \$50
 No opinion Not applicable

48. c) If yes, please indicate which areas you've indicated need improvement that you consider to be the most important in justifying a dues increase. Rank the following from 1 to 5, with **5 being most important**:

- Addressing priority issues
 Annual Conference
 BMC
 Continuing education
 Web site
 Other (please specify): _____

49. If you are NOT a CHLA/ABSC member, would improvements to BMC, the Web site, continuing education, the annual conference or addressing priority issues increase the likelihood you would join?

- Yes No
 No opinion Not applicable

50. Although Canmedlib is not a CHLA/ABSC service, many CHLA/ABSC and chapter members do subscribe to it. Do you subscribe?

- Yes No

51. If you do subscribe, how do you use it? Check as many as apply:

- Asking colleagues for assistance with reference questions
 Information sharing
 Lurking (following discussions but not actively participating in them)
 Participating in topical discussions
 Placing interlibrary loan requests

