

CHLA

Canadian Health Libraries Association

ABSC

Association des bibliothèques de la santé du Canada

1991 Final Program

 **NEW DIRECTIONS**

15th Annual Conference

*June 15 - 19, 1991
Sheraton Hamilton
Hamilton, Ontario*





NEW DIRECTIONS

WELCOME TO HAMILTON!

The 1991 Conference Planning Committee is pleased to welcome you to Hamilton to attend the 15th Annual Conference of the Canadian Health Libraries Association / L'Association des bibliothèques de la santé du Canada. **NEW DIRECTIONS** is the theme of the conference and we have developed a program which offers you an excellent range of speakers, courses and exhibits to address many of the new issues and approaches of interest to health sciences librarians.

Hamilton is a delightful city with many pleasant surprises for those of you who are unfamiliar with the area. The conference site itself is part of a large complex which has a new shopping mall and the farmers' market. The Opening Reception will be held in the nearby Art Gallery of Hamilton from 7-9 pm on Sunday evening, with viewing of the collection from 7-8 pm only, so be sure to get there in time to enjoy the art work. We will also be featuring one of Hamilton's finest caterers at the reception!

Take advantage of the early morning walks on Monday, Tuesday and Wednesday to see some of the elegant neighbourhoods of Hamilton and get some exercise with old and new friends. Remember to sign up for the interest group lunches on Monday as an added opportunity to share ideas with your colleagues.

Tours have been arranged for those interested in seeing the McMaster University Health Sciences Library or Easy Street, an innovative geriatric rehabilitation facility at St. Peter's Hospital.

We hope you have allowed extra time to take advantage of some of the attractions in this area. The Royal Botanical Gardens are wonderful at this time of year, and Niagara-on-the-Lake and Stratford are only short drives away.

The Planning Committee has been working since October 1989 to ensure that this will be a conference you will enjoy. On behalf of the Committee I wish you a successful meeting and a wonderful time!

Dorothy Fitzgerald
Chair
1991 Conference Planning Committee

CHLA/ABSC

EXHIBITORS

4 Office Automation
AVEC Technical Services Inc.
Ballen Booksellers International, Inc.
CANEBSCO Subscription Services Ltd.
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CD Plus, Inc.
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Institute for Scientific Information (ISI)
John Coutts Library Services Limited
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Login Brothers Book Company
Matthews Medical & Scientific Books, Inc.
M.E. Phipps & Associates, Inc.
Micromedia Limited
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Glaxo Canada Inc.
John Coutts Library Services Limited
Lehmann Bookbinding Ltd.
Login Brothers Book Company
Matthews Medical & Scientific Books, Inc.
McCulloch Office Systems Ltd.
McMaster University Bookstore
McMaster University, Faculty of Health
Sciences
O. E. Inc. (Canon)
Readmore, Inc.
Rittenhouse Book Distributors, Inc.
SMS Canada

1991 CONFERENCE PLANNING COMMITTEE

Chair	Dorothy Fitzgerald	McMaster University
Continuing Education	Linda Panton	McMaster University
Exhibits / Sponsors	Mary Anne Trainor	McMaster University
Facilities	Candace Thacker Elena Goldblatt	Hamilton General Hospital, Hamilton Hamilton-Wentworth Dept. of Public Health Services St. Peter's Hospital, Hamilton St. Joseph's Hospital, Hamilton
Hospitality	Peggy Ross Gayle Fitzgerald	McMaster University
Program	Michael Ridley	Chedoke Hospital, Hamilton
Publicity	Lois Wyndham	McMaster University
Registration	Neera Bhatnagar Ina Mae Chan	McMaster University McMaster University
Secretary	Anne Taylor	McMaster University
Treasurer	Tom Flemming	McMaster University

PROGRAM

1991 CONFERENCE • SHERATON HAMILTON

All Events in Hotel unless Noted

SATURDAY, JUNE 15

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| 0800 - 1700 | Continuing Education (MLA NP-101)
Getting Your Message Across
Helen-Ann Brown, Cornell University Medical College Library | South Ballroom |
| 0830 - 1230 | Continuing Education (CHLA 91-1)
Panning for Gold
Ann McKibbon and Cindy Walker-Dilks, Health Information
Research Unit, Faculty of Health Sciences, McMaster University | McMaster University
Health Sciences Centre, 3N5B |
| 0900 - 1700 | CHLA Board Meeting | Suite 322 |
| 1330 - 1700 | Continuing Education (CHLA 91-2)
Managing Your Hard Disk
Dee Nikiforow, Computation Services Unit, Faculty of Health
Sciences, McMaster University | McMaster University
Health Sciences Centre, 2D4 |
| 1630 - 1900 | Registration/Hospitality Desk Open | |

SUNDAY, JUNE 16

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|----------------------------|--|-----------------|
| 0800 - 0930 | Registration/Hospitality Desk Open | |
| 0900 - 1600 | Continuing Education (CHLA 91-3)
Evaluating Library Services
Charles McClure, School of Information Studies, Syracuse
University | West Ballroom |
| 0900 - 1700 | CHLA Board Meeting | Suite 302 |
| 0930 - 1630 | Continuing Education (CHLA 91-4)
Designing Work Space That Really Works
Pamela Maki-Carolli, London Board of Education
Beth Cada, London Public Libraries | Centre Ballroom |
| 1200 - 1400
1600 - 1900 | Registration/Hospitality Desk Open | |

1900 - 2100	OPENING RECEPTION The Art Gallery will be open for a private CHLA viewing between 1900 - 2000. Then join your colleagues for drinks and hors-d'oeuvres in the gallery lounges.	Art Gallery of Hamilton
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MONDAY, JUNE 17

0700 - 0800	<i>Wake up and walk with us! See the city on foot!</i>	Meet in Hotel Lobby
0800 - 0900	Registration/Hospitality Desk Open	
0900 - 0930	Opening Remarks / Welcome Dorothy Fitzgerald, Conference Chair Catherine Quinlan, CHLA/ABSC President 1990-91	East Ballroom
0930 - 1030	Keynote Address I: NEW DIRECTIONS - SCIENCE OR ART? Science, Technology and Information Management Geraldine Kenney-Wallace, President, McMaster University	East Ballroom
1030 - 1130	Official Opening of Exhibits and Break	West/South/Centre Ballrooms
1030 - 1800	Exhibits Open	West/South/Centre Ballrooms
1130 - 1230	Keynote Address II: NEW DIRECTIONS - EVALUATION Evaluation of Library Services Charles McClure, School of Information Studies, Syracuse University	East Ballroom
1230 - 1400	Interest Group Luncheons Chapter Presidents Luncheon Registration/Hospitality Desk Open	Meet in Second Level Foyer Suite 302
1400 - 1530	Panel: The MAC Attack Brian Haynes & Ann McKibbon, Health Information Research Unit Sandy Macpherson, Educational Centre for Aging and Health	East Ballroom
1530 - 1700	Exhibits and Chocolate Delights	West/South/Centre Ballrooms
1530 - 1800	Registration/Hospitality Desk Open	

TUESDAY, JUNE 18

0700 - 0800	<i>Wake up and walk with us! See the city on foot!</i>	Meet in Hotel Lobby
0800 - 1700	Exhibits Open	West/South/Centre Ballrooms
0800 - 0900	Registration/Hospitality Desk Open	
0800 - 0900	Exhibitors' Breakfast (Complimentary)	West/South/Centre Ballrooms
0900 - 1030	Invited Papers Session Pay Equity: A Survey of Ontario Hospitals Susan Hendricks, Library Services, Oshawa General Hospital	East Ballroom
	The Health Sciences Information Consortium of Toronto: An Overview and Update Joan Leishman, Health Sciences Information Consortium of Toronto	

TUESDAY, JUNE 18

1030 - 1100	Exhibits and Break	West/South/Centre Ballrooms
1100 - 1200	CISTI Update Maureen Wong, Health Sciences Resource Centre, CISTI	East Ballroom
1200 - 1330	Lunch Registration/Hospitality Desk Open	

CONCURRENT SESSIONS

	————— East Ballroom —————	— Heritage Room (Concourse) —
1330 - 1400	User Satisfaction with the Michener Institute Library Online Public Access Catalogue: Findings of a Study Raymond J. Banks, Michener Institute Library	INMAGIC: Update Maria Phipps, M.E. Phipps and Associates, Inc.
1400 - 1430	Inservice Resource Centres: Providing Educational Materials to the Alberta Long Term Care Community Joyce Church, Long Term Care Inservice Resource Centre	MEDLINE vs. MEDLINE: A Thumbnail Comparison of Four CD-ROMs (DIALOG, Silverplatter, Compact Cambridge, and BibliMED) Emmanuel Axais, Micromedia Ltd.
1430 - 1500	The Impact of Information on Clinical Decision Making Joanne G. Marshall, University of Toronto	CD Plus: Demonstration and Update Erin Sullivan, CD Plus Inc.

1500 - 1530	Exhibits and Break <i>Last chance to visit Exhibits!</i>	West/South/Centre Ballrooms
1530 - 1730	Annual General Meeting	East Ballroom

1900 - 2000	COCKTAIL RECEPTION (Cash Bar)	Hamilton Convention Centre Webster Lounge
2000 -	BANQUET Elena Goldblatt, Master of Ceremonies	Hamilton Convention Centre Webster Rooms
<p>Enjoy a buffet dinner followed by musical entertainment by The Gents, an <i>a cappella</i> ensemble. Desserts will be served after the performance.</p>		

WEDNESDAY, JUNE 19

EXHIBITS CLOSED

0700 - 0800	<i>Wake up and walk with us! See the city on foot!</i>	Meet in Hotel Lobby
0800 - 0900	Registration/Hospitality Desk Open	
0900 - 1700	CHLA Board Meeting	Suite 302
0900 - 1030	<i>Panel: Technology Update</i> A Manager's Guide to Networking CD-ROMs Paul Nicholls, University of Western Ontario	East Ballroom
	Essential Microcomputer Utilities and Tricks George Beckett, Memorial University	
	Computer Viruses Michael Ridley, McMaster University	
1030 - 1100	Break	
1100 - 1200	<i>Keynote address III: NEW DIRECTIONS - STRATEGIC PLANNING</i> Strategic Planning in the Hospital Library Bernie Todd Smith, Werner Health Science Library, Rochester General Hospital	East Ballroom
1200 - 1215	Closing Remarks Catherine Quinlan, CHLA/ABSC President 1990-91 Dorothy Fitzgerald, Conference Chair	East Ballroom
1215 - 1315	Lunch	
1315 - 1630	<i>Continuing Education (CHLA 91-5)</i> Managing Stress George Koblyk, Stress Management Education Centre, Mohawk College of Applied Arts & Technology	East Ballroom
1330 - 1600	Tours Easy Street, St. Peter's Hospital, Hamilton Health Sciences Library, McMaster University	Meet in Hotel Lobby

THURSDAY, JUNE 20

0900 - 1300	<i>Continuing Education</i> Beyond MEDLINE: What DIALOG has to offer health care administrators and other non-clinical users Maggie Weaver, Micromedia/DIALOG, Toronto	McMaster University Health Sciences Centre, 3N5B
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SPEAKERS AND INSTRUCTORS

Emmanuel Axaix is from Micromedia Ltd. and specializes in applications for the health care area.

Raymond J. Banks is the librarian at the Michener Institute for Applied Health Sciences, Toronto. He was previously the Staff Librarian at the Brockville Psychiatric Hospital Library.

George Beckett is Systems and Planning Librarian at the Health Sciences Library, Memorial University. He has been instrumental in the extensive networking developments in the library.

Helen-Ann Brown is Manager, Client Relations/Communications, Cornell University Medical College Library. An expert in online searching and training, she has been a MLA Continuing Education Instructor since 1982.

Beth Cada is Branch Coordinator, London Public Libraries. She has planned and implemented renovations and relocations for many of the London Public Libraries branches as well as for two overseas libraries.

Joyce Church is Manager, Long Term Care Inservice Resource Centre, Calgary. She was a nurse at the Calgary General Hospital and holds a BScN and a Masters in Community Health from the University of Calgary.

Dorothy Fitzgerald is Director, Health Sciences Library, McMaster University. She was previously the Librarian of the College of Family Physicians of Canada and President of CHLA (1986-87).

Elena Goldblatt is Librarian, Hamilton-Wentworth Department of Public Health Services. At present she is Chair of the Hamilton and District Health Library Network.

Brian Haynes is a professor in the Department of Clinical Epidemiology and Biostatistics and the Department of Medicine, and is the chief of the Health Information Research Unit at McMaster University. His main research interest is in medical informatics.

Susan Hendricks is the Director, Library Services, Oshawa General Hospital. She was Chair of the Ontario Hospital Libraries Association Pay Equity Committee and a founding member of OHLA.

Geraldine Kenney-Wallace is President & Vice Chancellor, McMaster University. An expert on lasers and optoelectronics, she served as Chair of the Science Council of Canada before becoming President of McMaster University in 1990.

George Koblyk is an experienced instructor at the Ontario Municipal Management Institute and a member of the Stress Management Education Centre, Mohawk College.

Joan Leishman is Executive Director, Health Sciences Information Consortium of Toronto. Previously she was Library Services Coordinator of the C-I-L Research Centre Library in Sheridan Park.

Sandy Macpherson is Director, Educational Centre for Aging and Health, McMaster University. He is a professor in the Department of Psychiatry and in the Department of Clinical Epidemiology and Biostatistics.

SPEAKERS AND INSTRUCTORS

Pamela Maki-Carolli is Supervisor of Educational Resource Services, London Board of Education. She has planned and carried out space design projects in school and public libraries.

Joanne G. Marshall is an Assistant Professor at the Faculty of Library and Information Science, University of Toronto, where she teaches courses in health sciences, online information retrieval, special libraries and research methods.

Charles McClure is a professor at the School of Information Studies, Syracuse University. He teaches courses in library administration and planning and evaluation of information services. His book, *Evaluation and Library Decision Making*, was published by Ablex in 1990.

Ann McKibbin is Coordinator and Research Librarian, Health Information Research Unit, McMaster University. She has been involved extensively in research in online searching and in GRATEFUL MED development and testing.

Paul Nicholls is Assistant Professor at the School of Library and Information Science, University of Western Ontario. He is the author of the *CD-ROM Collection Builder's Toolkit* from Pemberton Press, and the editor of the *Canadian CD-ROM News*.

Dee Nikiforow is an instructor from the Computation Services Unit, Faculty of Health Sciences, McMaster University.

Maria Phipps is from M.E. Phipps and Associates Inc., Guelph, Ontario.

Catherine Quinlan is Director of Libraries, University of Western Ontario and President of CHLA. Previously she was Director of the Health Sciences Library, Memorial University.

Michael Ridley is the Head of Systems and Technical Services, Health Sciences Library, McMaster University. He is currently involved in research activity linking Developing Nations' libraries via computer mediated communications.

Bernie Todd Smith is the Director, Werner Health Science Library, Rochester General Hospital and Director, Circuit Librarian Programme which serves nine rural hospitals on a fee-for-service basis.

Erin Sullivan is from CD Plus Inc., New York, N.Y. Her main area of concern is International Network Sales.

Cindy Walker-Dilks is a Research Assistant, Health Information Research Unit, McMaster University. End-user searching is one of her special interests, and she has helped train over 500 health professionals to do their own online searching.

Maggie Weaver is Manager, Micromedia/DIALOG and is a librarian with expertise in online retrieval and marketing library services.

Maureen Wong is Head, Health Sciences Resource Centre, CISTI. She previously held positions in CISTI's Client Services Section, the University of Ottawa and McGill University.