

Capitalizing on Health Partnerships

Canadian Health Libraries Association/
Association des bibliothèques de la santé du Canada



Capitaliser les partenariats pour la santé

Conference 2007/Congrès 2007
Ottawa, ON
May 28 – June 1 / Du 28 mai au 1^{er} juin

<http://www.chla-absc.ca/2007>

CHLA / ABSC 2007

Conference Planning Committee – Comité de planification du congrès

Conference Co-chairs / Co-présidentes

Kaitryn Campbell, PATH

Isabelle Julian, National Research Council, CISTI

Continuing Education / Formation professionnelle

Shaila Mensinkai, CADTH (Chair/Présidente)

Emanuel Nkansah, The Ottawa Hospital

Michelle Purcell, The Ottawa Hospital

Exhibits / Exposants

Margaret Quirie, The Ottawa Hospital (Chair/Présidente)

Mireille Ethier-Danis, SCO Health Service

Facilities / Equipements

Sascha Davis, The Ottawa Hospital (Chair/Présidente)

Sarah Vanstone, Canadian Medical Association

Hospitality / Hospitalité

Renée de Gannes-Marshall, Canadian Dental Association (Chair/Présidente)

Brandie Adams, Sport Information Resource Centre

Debbie Ayotte, Canadian Centre on Substance Abuse

Tom Richardson, Canadian HIV/AIDS Information Centre

Posters / Séances d'affiches

Jessie McGowan, University of Ottawa, IPH (Chair/Présidente)

Dianne Kharouba, University of Ottawa

Sarah Normandin, CADTH

Nancy Santesso, University of Ottawa, IPH

Program / Programme

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Sarah Vanstone, Canadian Medical Association

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Pat Johnston, Children's Hospital of Eastern Ontario

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Tom Richardson, Canadian HIV/AIDS Information Centre

Rachel Brown, HIV/AIDS Affiliate to CHN

Website / Site Web

Doug Salzwedel, Cochrane EPOC Review Group (Co-chair/Co-Président)

Risa Shorr, The Ottawa Hospital (Co-chair/Co-Présidente)

Table of Contents / Table des matières

Welcome / Bienvenue	2
Continuing Education/ Formation professionnelle	
Monday May 28	5
Tuesday May 29	7
Continuing Education Locations and Directions	9
Conference Program / Programme du congrès	
Monday May 28 / lundi 28 mai	10
Tuesday May 29 / mardi 29 mai	11
Wednesday May 30 / mercredi 30 mai	12
Thursday May 31 / jeudi 31 mai	17
Friday June 1 / vendredi 1 juin	25
Poster Presentations / Présentations par affiches	27
Activities / Activités	36
Registration and Cyber Café / Inscription et Cyber Café	40
Exhibitors and Sponsors / Exposants et Commanditaires	41
Biographies	44
CHLA / ABSC Board of Directors / Conseil d'administration	52

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Welcome/Bienvenue

It is our pleasure to welcome you to the 31st Annual Canadian Health Libraries Association (CHLA) Conference. We look forward to spending an exciting week with you in Ottawa, meeting and sharing ideas. We extend an especially warm welcome to Conference First-timers and hope that the event we are holding especially in your honour will give you the chance to connect and have fun with other library professionals in an informal setting.

Our committee has worked hard to put together a thought-provoking program for you, bringing together experts on current information management issues and tools. The conference program is broadly structured around the theme "Capitalizing on Health Partnerships" as the Ottawa area is home base for so many of our national health agencies which depend on their partnerships within the healthcare community. Our program includes many renowned professionals – Anne Brice, Alan Cassels and Greg Notess to name but a few.

The historic and well-appointed Lord Elgin Hotel is our main conference site and is just across the street from our second conference venue, the National Arts Centre (NAC). To take advantage of the season with a brief stroll and a breath of fresh air, events are being held at both sites. If we can assist you in transiting between locations, please let one of our Hospitality Desk volunteers or any of the Conference Organisers know.

Within the Lord Elgin, our Exhibits area will be a hub of activity during the conference. It's the location where you can not only learn about many key library resources, but also enjoy the Opening Reception, get online at the Cyber Café and hear if you are one of our lucky door prize winners.

Our fabulous downtown location brings you in close proximity to many excellent restaurants, shops and sites of interest. We hope you enjoy!

We are looking greatly forward to the week. Thank you in advance for making this a truly rewarding event.

Kaitryn Campbell & Isabelle Julian
2007 Conference Co-Chairs.
Co-présidentes, Congrès 2007

Il nous fait grand plaisir de vous souhaiter la bienvenue au 31^{ème} congrès annuel de l'Association des bibliothèques de la santé du Canada (ABSC). Nous nous réjouissons de passer une semaine à Ottawa en votre compagnie, pour vous rencontrer et pour partager des idées. Bienvenue tout particulièrement aux personnes qui assistent au congrès pour la première fois ; nous espérons que les événements prévus en votre honneur vous fourniront l'occasion de créer des liens et de vivre d'agréables moments avec d'autres professionnels de l'information dans un cadre informel.

Notre comité organisateur a travaillé fort pour mettre sur pied un programme stimulant, en réunissant des experts à la fois dans les domaines qui nous préoccupent et dans les outils actuels de gestion de l'information. Le programme est généralement structuré autour du thème « Capitaliser des partenariats en santé », comme la région d'Ottawa est le port d'attache de tant d'organismes nationaux en santé qui reposent sur leurs partenariats au sein de la communauté des pourvoyeurs de soins de santé. Notre programme inclut plusieurs professionnels de renom – Anne Brice, Alan Cassels and Greg Notess, pour ne nommer que ceux-là.

L'hôtel Lord Elgin, lieu historique, s'est imposé à nous comme site principal du congrès. Il se trouve juste en face de notre second site, le Centre national des arts (CNA). Les événements se dérouleront sur les deux sites, pour vous aider à profiter de la saison en bénéficiant d'une courte promenade et d'une bouffée d'air frais. Si vous avez besoin d'aide pour vous déplacer entre ces deux sites, n'hésitez pas en faire part à une des bénévoles du comptoir d'accueil, ou à tout membre du comité organisateur.

À l'intérieur du Lord Elgin, notre aire d'exposition constituera un centre fourmillant d'activités au cours du congrès. Là, non seulement vous renseignerez-vous sur de nombreuses ressources-clés pour les bibliothèques, mais aussi pourrez-vous assister à la réception inaugurale, ou encore faire votre correspondance électronique au Cyber-Café, ou apprendre que vous êtes l'une des heureuses personnes gagnantes de l'un de nos prix de présence.

Notre excellente localisation au centre-ville vous assure d'être à deux pas de nombreux excellents restaurants, boutiques et sites d'intérêt. Nous espérons que vous l'apprécierez pleinement !

Nous avons très hâte de vivre cette semaine. Merci de faire de ce congrès un événement des plus enrichissant.

Welcome/Bienvenue

Welcome to Ottawa and to the 31st Annual CHLA/ABSC Conference. The title of this year's conference is 'Capitalizing on Health Partnerships' and reflects the fact that we are meeting in Canada's national capital, a location where new partnerships get forged and existing partnerships get transformed on a regular basis. The strength of partnerships, whether political or professional, relies in large part on the opportunity for people and ideas to be brought together in an atmosphere that stimulates discussion, networking and creativity. A look at this year's conference program, with its diverse array of CE offerings, keynote and invited speakers and contributed papers, not to mention social events, confirms that this year's conference will provide the ideal venue for health librarians to nurture existing partnerships and establish new connections with colleagues from across Canada.

Another key to fostering partnerships is having access to venues where friends and colleagues can socialize, and Ottawa has this in abundance. Not only is there the opportunity to attend conference-related social events, but our proximity during the conference to the Byward Market and numerous restaurants, cafés and pubs means there are plenty of locales to carry on conversations started at vendors booths or in the hotel lobby. For the culturally-minded among us, Ottawa's museums and historical sites will provide plenty of diversion between conference events. I myself am going to try to get over to the Houses of Parliament during my stay in Ottawa. (Sure, I'll have a look around the buildings, take a few photos at the Centennial Flame, but the main attraction will be the sanctuary on the parliamentary grounds for the 'Stray Cats of the Hill' or in French, 'Les Chats Errants de La Colline' - sounds so much better in French, doesn't it?)

On behalf of the CHLA/ABSC Board of Directors and membership, I wish to acknowledge the valuable contribution of the members of the Ottawa Valley Health Libraries Association in making this year's conference possible. In particular, I would like to thank the 2007 Conference Co-Chairs Kaitryn Campbell and Isabelle Julian and the members of their Planning Committee for the energy and creativity they put into organizing what promises to be yet another successful CHLA/ABSC conference.

Linda Slater
President, CHLA/ABSC
Présidente, ABSC/CHLA

Bienvenue à Ottawa et au 31^{ème} congrès annuel de l'ABSC/CHLA. Le titre du congrès de cette année, « Capitaliser les partenariats en santé », reflète le fait que nous nous réunissons dans la capitale nationale, un lieu où de nouveaux partenariats se créent et où les partenariats existants se transforment continuellement. La force des partenariats, qu'ils soient politiques ou professionnels, résulte du fait qu'ils permettent de rassembler des gens et de faire jaillir des idées dans une atmosphère qui stimule la discussion, le réseautage et la créativité. Un coup d'œil au programme du congrès de cette année, avec son éventail de formation permanentes, de communications, sans mentionner les événements sociaux, confirme qu'il constituera pour les bibliothécaires du domaine de la santé le lieu idéal pour nourrir les partenariats existants et pour établir de nouveaux contacts avec des collègues de tout le pays.

Un autre élément clé pour favoriser les partenariats est l'accès à des espaces où amis et collègues peuvent échanger, et Ottawa regorge de tels endroits. Non seulement avez-vous l'occasion de participer aux événements sociaux du congrès, mais encore le marché Byward, à proximité, avec ses nombreux restaurants, cafés et brasseries vous fournira-t-il autant de lieux où poursuivre les conversations amorcées devant les kiosques des vendeurs ou le hall de l'hôtel. Pour ceux et celles d'entre nous qui s'intéressent à la culture, les musées et les sites historiques d'Ottawa nous fourniront une foule d'agréables diversions entre les événements du congrès. J'essaierai moi-même de me rendre aux édifices du parlement durant mon séjour à Ottawa. (Je jetterai certainement un coup d'œil aux édifices, je prendrai des photos de la flamme du centenaire, mais l'attraction principale sera sans contredit le sanctuaire de chats errants, justement nommé en français « Les chats errants de la Colline » - cela sonne tellement mieux en français, n'est-ce pas ?)

Au nom du Comité exécutif et des membres de l'ABSC/CHLA, je veux souligner la contribution importante des membres de l'Association des bibliothèques de la santé de la Vallée de l'Outaouais qui ont rendu possible le congrès de cette année. J'aimerais remercier de façon particulière les co-présidentes du Comité organisateur du Congrès 2007, Kaitryn Campbell et Isabelle Julian, ainsi que les membres de leur Comité de planification, pour l'énergie et la créativité que ces personnes ont apporté à l'organisation de ce qui s'annonce comme un autre congrès de l'ABSC/CHLA couronné de succès.



Larry O'Brien
Mayor / Maire

On behalf of Members of Council and the 870,000 residents of the City of Ottawa, it gives me great pleasure to extend a very warm welcome to all the delegates participating in the **2007 Conference** of the **Canadian Health Libraries Association**, to explore the theme of "*Capitalizing on Health Partnerships*", in the heart of our nation's capital from **May 28th to June 1st 2007**.

As Head of Council, I want to lend my support to the collaborative efforts of the Canadian Health Libraries Association to provide a forum for health sciences librarians to network, exchange ideas and learn about the latest developments in the health sciences libraries field, as well as to partake in guided tours of professional interest.

Allow me to congratulate the CHLA, as well as the meeting facilitators, sponsors, keynote speakers, volunteers and all those who have dedicated their time, energy, talents and resources to the successful organization of this informative event of national scope.

As Mayor of the host city, I invite visitors to explore the numerous civic as well as national treasures and historic sites, which Canada's capital has to offer.

Please accept my best wishes for a very productive and rewarding assembly.

Au nom des membres du Conseil et des 870 000 résidents de la Ville d'Ottawa, je suis ravi de souhaiter la bienvenue à tous les délégués qui participent au **Congrès de 2007** de l'**Association des bibliothèques de la santé du Canada**, ayant pour thème « *Capitaliser les partenariats pour la santé* », et qui aura lieu au cœur de la capitale nationale du **28 mai au 1^{er} juin 2007**.

En ma qualité de président du Conseil municipal, je tiens à appuyer les projets de collaboration de l'Association des bibliothèques de la santé du Canada visant à offrir aux bibliothécaires en sciences de la santé une tribune qui leur permettra de réseauter, d'échanger des idées et d'en apprendre davantage sur les nouvelles technologies dans le domaine des bibliothèques des sciences de la santé, de même que participer à des visites guidées d'intérêt.

Permettez-moi de féliciter l'ABSC, ainsi que les facilitateurs de la réunion, les commanditaires, les conférenciers d'honneur, les bénévoles et tous ceux qui ont consacré leur temps, leur énergie, leurs compétences et leurs ressources à l'organisation réussie de cet événement d'envergure nationale.

En tant que maire de la ville hôte, j'invite les visiteurs à découvrir les nombreux trésors municipaux et nationaux ainsi que les nombreux lieux historiques qu'abrite la capitale nationale.

Je vous souhaite une assemblée très productive et des plus enrichissantes.

Larry O'Brien
Mayor/Maire

110 Laurier Avenue West, Ottawa, ON K1P 1J1/110, avenue Laurier Ouest, Ottawa ON K1P 1J1
Tel/tél. : 613-580-2496 Fax/télec. : 613-580-2509
e-mail/courriel : Larry.O'Brien@ottawa.ca
Web : ottawa.ca

Registration/Hospitality desk

7:30 am – 8:30 am

12 noon – 1:30 pm

4 pm – 6 pm

Location: Lobby, Lord Elgin Hotel

7 am – 8 am

Morning Walk/Run – ByWard Market

For full description, see pg. 36

Meet: Lobby, Lord Elgin Hotel

9 am – 4:30 pm

CHLA/ABSC Board Meeting

Location: Boardroom 200, 2nd floor, Lord Elgin Hotel

Continuing Education Workshops

8:30 am – 12 noon

Introduction to Peer Review

Location: St. Laurent Room, Lord Elgin Hotel

Instructors: **Jessie McGowan**
Margaret Sampson

This course will provide an introduction to peer review for the health librarian, with a focus on assisting colleagues in refining their work. Peer reviewing for professional and scientific journals will be discussed, however the focus will be on the practical function of reviewing electronic search strategies. Building on a recent systematic review and survey undertaken by the course instructors, participants will learn a structured reviewing technique that focuses on 7 evidence-based problem areas. Emphasis will be on achieving the right balance in the review. Ideally, peer reviewers will suggest useful improvements and help catch technical errors, while respecting differences in searching style, completing the review without spending an undue amount of time, and creating a positive experience for the reviewer and peer whose work is under consideration. This course will be of interest to searchers who would like to improve their skills and meet colleagues to partner with in mutual peer review, managers who would like to implement peer review as a quality assurance technique, and anyone interested in reviewing manuscripts for journals.

8:30 am – 12 noon

An Introduction to Pharmaceutical Sources and Resources

Location: Laurier Room, Lord Elgin Hotel

Instructor: **Kaitryn Campbell**, Co-developer: **James Bowen**

Due to the complexity of the terminology and issues involving pharmacotherapy, and the rapid developments within the field, locating pharmaceutical information can be challenging. This course offers an introduction to pharmaceutical development and regulation in a North American context, along with an overview of key biomedical databases, web- and print-based resource searching. Intended audience: those who search for and provide information to clinicians, researchers and/or consumers in a healthcare or health sciences setting.

8:30 am – 12 noon

PubMed for Experts

Location: **Morriset Library Computer Lab, University of Ottawa**

Instructor: **Holly Ann Burt**

Designed as an advanced class for experienced MEDLINE searchers, this hands-on class will highlight advanced PubMed techniques that can be used to conduct comprehensive searches. The class builds upon the user's own knowledge of searching to use PubMed more effectively. Attendees are encouraged to contribute past and present difficult searches to discuss with the class.

Continuing Education / Formation professionnelle

Monday May 28 / lundi 28 mai

12 noon – 1:30 pm

Lunch on your own

1:30 pm – 5:00 pm

Using Social Software in Health Libraries

Location: Morisset Library Computer Lab, University of Ottawa

Instructors: Dean Giustini, Eugene Barsky

This session will cover the basics of using social software in health libraries. A number of Web 2.0 trends and tools will be discussed such as RSS feeds, blogs, podcasts, social networking, social bookmarking, customized search engines and wikis. The pros/cons and application of social software tools within the context of health librarianship will be outlined in a session that will cover discussion of trends, research, case study and hands-on exercises. A course wiki will include handouts and links to relevant research and background reading.

1:30 pm – 5:00 pm

Strategic Planning and Change Management

Location: St. Laurent Room, Lord Elgin Hotel

Instructor: Bonnie Robinson

Managers have a challenging role, particularly when implementing new strategic directions and managing change. Understanding the principles of strategic planning and change management is a necessary foundation for every manager. The people aspects of change management require an understanding of human behaviour. This course will cover the essentials of strategic planning and help employees cope with the uncertainty arising from change and adapting to the new realities.

6 pm –

Sign-Up Dinners

Sign up sheets available at the Registration/Hospitality desk

Location: Lobby, Lord Elgin Hotel

See pg. 36 for details



Registration/Hospitality desk

7:30 am – 8:30 am

12 noon – 1:30 pm

3 pm – 7 pm

Location: Lobby, Lord Elgin Hotel

9 am – 4:30 pm

CHLA/ABSC Board Meeting

Location: Boardroom 200, 2nd fl., Lord Elgin Hotel

Continuing Education Workshops

8:30 am – 12 noon

Advanced Web Searching

Location: Macdonald Room, Lord Elgin Hotel

Instructor: Greg Notess

Explore the latest and greatest search capabilities of the primary Web search engines. As the Web grows, search engines mature, their databases change, and effective Internet searching becomes increasingly complex. To enable efficient information retrieval on the Web, this workshop covers Web search strategies and compares major Web search engines in terms of their databases and specifics on advanced search techniques. It includes what you need to know about Boolean, adjacency, field searching, limits, and other special features. The primary focus is on the largest Web search engines: Google, Yahoo!, Live Search, and Ask, with lesser coverage of Gigablast, Exalead, and any new and upcoming search engines. In addition, the workshop looks at the constraints of the search engines: inconsistent results, lack of overlap, and the significant hidden Web that they fail to uncover.

8:30 am – 12 noon

Patient Safety Resource Seminar: Librarians on the Front Lines

Location: Laurier Room, Lord Elgin Hotel

Instructor: Holly Ann Burt

This interactive seminar focuses on ways health librarians can become more involved in the patient safety processes and activities within their institutions and organizations. Topics include understanding the issues of patient safety; locating where patient safety practices exist within the institution; and identifying patient safety resources for health professionals, for administration and staff, and for patients and families. Lecture, discussion and brainstorming help librarians become effective agents for addressing patient safety issues.

8:30 am – 12 noon

QuickDoc Workshop

Location: St. Laurent Room, Lord Elgin Hotel

Instructor: Jay Daly

Introduction to the QuickDOC software program and its interaction with NLM's DOCLINE system. Participants will learn how to perform a web-based installation, how to configure the program to achieve local record-keeping goals, how the program interacts with DOCLINE to automatically save data, and how to generate local and inter-library reports, invoices, lookups, and EFTS uploads.

12 noon – 1:30 pm

Lunch on your own

Continuing Education / Formation professionnelle

Tuesday May 28 / mardi 29 mai

1:30 pm – 5:00 pm

Developing Online Tutorials

Location: Macdonald Room, Lord Elgin Hotel

Instructor: Greg Notess

Online tutorials used to be extremely time-intensive to create. With the increase in reference and instruction to distant users in all types of libraries, and the need for just-in-time learning in many organizations, we need quicker ways to create tutorials and demonstrations to teach our online library resources. New tools make it quick and easy to create movies for online demonstrations and tutorials with a minimum of effort. Explore using software such as Camtasia, Captivate, Wink, and others to record screen actions and quickly create online tutorials. Learn a process for expediting the creation of these tutorials.

1:30 pm – 5:30 pm

Copyright

Location: St. Laurent Room, Lord Elgin Hotel

Instructor: Margaret Ann Wilkinson

Come and work through the copyright concerns and questions facing health libraries today. This workshop will respond to your concerns about the copyright ownership of materials found in your collection, in your institution, and online. We will discuss the rights of the individuals and organizations that hold copyright over materials in which you are interested. We will focus on the rights of librarians and users articulated by the Supreme Court of Canada in the Law Society of Upper Canada case and discuss other Supreme Court decisions such as the Tariff 22 and Robertson decisions. We will discuss potential relationships with collectives such as AccessCopyright and we will explore any new copyright legislation that is introduced before our workshop.

6:00 pm – 7 pm

First-timers Welcome Reception

Location: Macdonald Room, Lord Elgin Hotel

The Ottawa Hospital Library's own Megan Visinski will offer basic salsa dancing lessons to first timers and other interested attendees prior to the Opening Reception at the Lord Elgin on Tuesday evening.

7 pm – 10 pm

Welcome Reception and Opening of Exhibits

Location: Pearson Room, Lord Elgin Hotel

All delegates are invited to attend the Opening Reception in the exhibit hall at the Lord Elgin Hotel. There will be a cash bar and hors d'oeuvres will be served. All attendees will receive one free drink ticket. There is no charge for delegates and exhibitors. Guest tickets are \$40.

Continuing Education / Formation professionnelle Locations and Directions

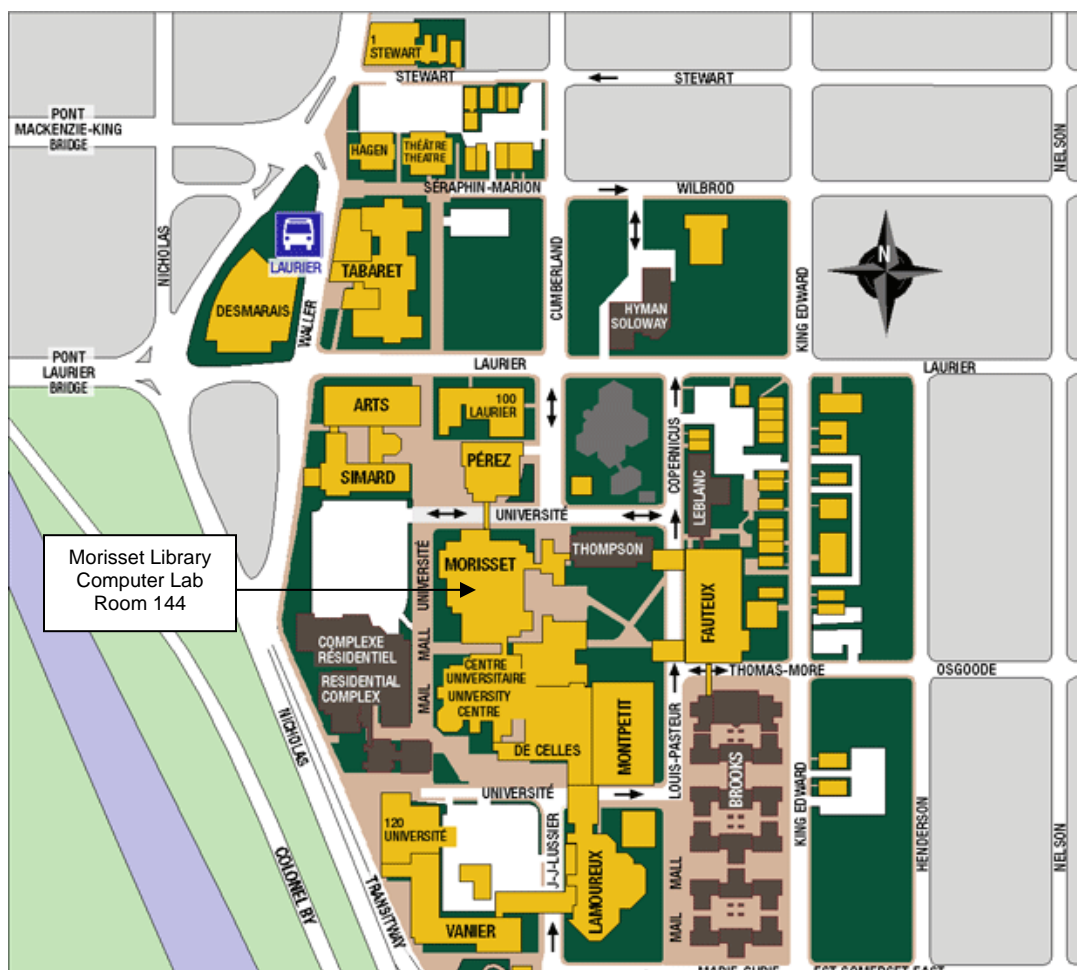
Directions for registrants taking courses at the University of Ottawa Morisset Library Computer Lab – Room 144, Media Resources. 65 Université Privée/University St.

Walking from the Lord Elgin Hotel:

- Walking time is approximately 10 – 15 minutes
- Exiting the Lord Elgin Hotel, turn right onto Elgin Street, heading south
- Turn left on Laurier Avenue, cross the Laurier Bridge over the Rideau Canal
- At the University of Ottawa campus, turn right onto Cumberland
- The Morisset Library is located at 65 Université Privée/University St.

Driving from the Lord Elgin Hotel:

- Parking on campus may be expensive, therefore driving is not recommended
- Drive south down Elgin Street to Laurier Avenue
- Turn left onto Laurier Avenue
- Keep driving down Laurier Avenue, crossing the Laurier Bridge over the Rideau Canal
- Turn right on King Edward Avenue
- Turn right on Marie Curie Privée, which becomes Jean-Jacques Lussier Privée.
- Stop at Université Privée. The Morisset Library is located at 65 Université Privée/University St.



Conference Program / Programme du congrès
Monday May 28 / lundi 28 mai

Registration/Hospitality desk

7:30 am – 8:30 am

12 noon – 1:30 pm

4 pm – 6 pm

Location: Lobby, Lord Elgin Hotel

7 am – 8 am

Morning Walk/Run – ByWard Market

See pg. 36 for details

Meet: Lobby, Lord Elgin Hotel

9 am – 4:30 pm

CHLA/ABSC Board Meeting

Location: Boardroom 200, 2nd floor, Lord Elgin Hotel

8:30 am – 12 noon

Continuing Education Workshops

See pg. 5 for details

- Introduction to Peer Review
- An Introduction to Pharmaceutical Sources and Resources
- PubMed for Experts

12 noon – 1:30 pm

Lunch on your own

1:30 am – 5 pm

Continuing Education Workshops

See pg. 6 for details

- Using Social Software in Health Libraries
- Strategic Planning and Change Management

6 pm –

Sign-Up Dinners

Sign up sheets available at the Registration/Hospitality desk

Location: Lobby, Lord Elgin Hotel

See pg. 36 for details

Conference Program / Programme du congrès

Tuesday May 29 / mardi 29 mai

Registration/Hospitality desk

7:30 am – 8:30 am

12 noon – 1:30 pm

3 pm – 7 pm

Location: Lobby, Lord Elgin Hotel

9 am – 4:30 pm

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Location: Boardroom 200, 2nd fl., Lord Elgin Hotel

8:30 am – 12 noon

Continuing Education Workshops

See pg. 7 for details

- Advanced Web Searching
- Patient Safety Resource Seminar: Librarians on the Front Lines
- QuickDoc Workshop

12 noon – 1:30 pm

Lunch on your own

1:30 am – 5 pm

Continuing Education Workshops

See pg. 8 for details

- Developing Online Tutorials
- Copyright (ends 5:30 pm)

2 pm – 3 pm

Library of Parliament Tour

See pg. 36 for details

Meet: Lobby, Lord Elgin Hotel

6:00 pm – 7 pm

First-timers Welcome Reception

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Welcome Reception and Opening of Exhibits

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Conference Program / Programme du congrès
Wednesday May 30 / mercredi 30 mai

Registration/Hospitality desk

8 am – 6 pm

Location: Lobby, Lord Elgin Hotel

Cyber Café

8 am – 6 pm

Location: Pearson Room, Lord Elgin Hotel

Provided by the Public Health Agency of Canada

7:30 am – 8:30 am

Morning Walk/Run - Rideau Canal Pathway

See pg. 37 for details

Meet: Lobby, Lord Elgin Hotel

9 am – 9:15am

Welcome

Location: Panorama Room, National Arts Centre

9:15 am – 10:15 am

Opening Keynote: Search, Health Information, and Librarians: Using the Best of Both Web 2.0 and 1.0

Location: Panorama Room, National Arts Centre

Greg Notess, Montana State University-Bozeman

Sponsored by the Canadian Medical Association

With the rise of Web 2.0, communication and community are again being promoted on the Web. New search tools, unique databases, and novel approaches appear and add the ability for viewers to comment, discuss, and rate information. With greater ability for data interchange, new sites can wrap old information in new designs. The new tools offer certain advantages for the health librarian, but by no means do they replace all the old tools. This presentation gives an overview of new tools with particular attention to their scope, accuracy, overlap, and unique features. Explore new communication options for communicating with users and leveraging the best of Web 2.0.

10:15 am – 11 am

Break in Exhibits

Location: Pearson Room, Lord Elgin Hotel

Sponsored by the New England Journal of Medicine

11 am – 11:45 am

Invited Speaker

A Question of Access: Public Policy and Repositories

Location: Panorama Room, National Arts Centre

Heather Joseph, Executive Director, The Scholarly Publishing and Academic Resources Coalition (SPARC), Washington, DC

As the scholarly community examines mechanisms for expanding access, use and redistribution of research outputs, the concept of Open Access has played a central role in helping to define key paths forward. Two major paths towards Open

Conference Program / Programme du congrès

Wednesday May 30 / mercredi 30 mai

Access have been identified: the first, Open Access journal publishing, focuses on the creation of alternatives to the traditional "user pays" model of supporting peer-reviewed journal publications. The second, Open Access repositories, focuses on the creation of freely accessible digital databases, populated by the output of individual researchers, and organized around either disciplinary or geographical (institutional) constraints.

As the concept of freely, or publicly, accessible digital repositories has taken root in the scholarly community, policy makers, particularly those responsible for providing funding for large-scale scientific research, have begun to explore the possibilities that these databases hold in advancing the conduct of research, providing stable, long term archives for research outputs, and maximizing access and use of research results. Government-wide policies geared towards ensuring that value of publicly-funded is maximized have begun to emerge worldwide. These emerging policies share key characteristics and goals, and this paper will explore both the roots of these policies as well as their current status.

11:45 am -12:15 pm

From the Dark Side of the Force: OA from a small, not-for-profit publisher's perspective

Location: Panorama Room, National Arts Centre
Cameron Macdonald, Director, NRC Research Press, CISTI

This presentation will focus on issues of Open Access from the perspectives of a small, not-for-profit Canadian publisher. NRC Research Press has a publishing history stretching back to 1929 and is Canada's foremost publisher of science and technology journals. Research Press is continuously exploring ways to provide broader, more equitable access to its content while at the same time ensuring that a viable business model is in place that sustains the activities.

12:15 pm – 1:45 pm

Lunch and Learn with OVID or Lunch On Your Own

See pg. 37 for details

Location: Macdonald Room, Lord Elgin Hotel
Sponsored by OVID

1:45 pm – 3:15 pm

Concurrent Contributed Papers 1

Stream 1: Building and Sustaining Partnerships

Location: Lady Elgin Room, Lord Elgin Hotel

CISTI and the Power of Partnering **Mary Low**, CISTI

The transformation from print to digital has created enormous challenges in the world of scientific, technical and medical (STM) information. It requires a new information infrastructure and new ways of working together to respond to the need for seamless and equitable access to digital resources.

As Canada's national science library, CISTI is positioned to work as a catalyst in fostering national collaborations and partnerships. This presentation will detail how CISTI has partnered with other organizations in the past and continues to do so today in order to better serve the health information needs of Canadians.

CISTI's relationship with the US National Library of Medicine will be highlighted, as will its collaboration with the Canadian Health Libraries Association and other stakeholders in the National Network of Libraries for Health initiative. Lessons learned from CISTI's work on the cross-departmental Federal Science eLibrary initiative will also be shared.

This presentation will be structured to stimulate a dynamic discussion on building future health partnerships to address issues of common interest in the rapidly changing digital environment.

Conference Program / Programme du congrès

Wednesday May 30 / mercredi 30 mai

Federal Science eLibrary - Transforming the Government of Canada's STM information infrastructure

Merle McConnell, Chief, Science Library Network, Health Canada

Federal researchers, policy analysts and decision makers need broad and immediate access to scientific, technical and medical (STM) digital information to set policies and standards and find solutions to issues of critical importance to Canadians, including new health, environmental and security threats.

Bonded by a shared vision to address existing inequities and regional disparities in desktop access to digital STM resources, the Strategic Alliance of Federal Science and Technology Libraries, a collaboration of the six major science-based federal libraries, established the Federal Science eLibrary initiative.

The eLibrary will build on the existing network of more than 300 libraries to guarantee desktop access to electronic publications for some 24,000 knowledge workers who support key science-based activities of the federal government.

Over the past five years, the Strategic Alliance has made considerable progress in building the case for an eLibrary, producing a feasibility study in 2003 and a business case in 2005. In November 2005, they put words into action, launching a successful three-month pilot project that provided 500 researchers at three sites across Canada with desktop access to 4 million full-text journal articles.

The pilot provided persuasive evidence that an eLibrary is realistic and achievable and it proved the value and feasibility of a collaborative, cross-departmental approach to providing seamless and equitable access.

The author will discuss lessons learned during this five-year journey, how the pilot results are being harnessed to move this initiative forward, and what is being done to secure the necessary funding to make the eLibrary a reality.

Establishing and maintaining a healthy partnership - the Physiotherapy Outreach Project case study.

Simon Neame, Coordinator for Programs and Services, Irving K. Barber Learning Centre, UBC

Introduction: In 2005 the Irving K Barber Learning Centre at UBC and the Physiotherapy Association of BC (PABC) formed a partnership around the development of library and information services to PABC members in private and public practice. The Managing Director of the Learning Centre, and the CEO of PABC approached an independent foundation with a funding proposal to develop services for the PABC member physiotherapists. The Physiotherapy Outreach Project was launched in February 2006, and serves a user community of about 1600 PABC members throughout British Columbia.

Objectives: This session will describe the partnership between the learning Centre and PABC, the steps taken to ensure that the collaboration meets the needs of all involved, and potential models for ongoing sustainability and growth. In particular, the benefits of the collaboration from both UBC and PABC perspectives will be addressed.

Outcomes: This session will discuss:

1. Key elements to an ongoing successful collaboration.
2. Benefits of developing a shared model of service.
3. Strategies for moving toward a sustained model of funding.

Discussion: Successful partnerships between organizations seek to balance the needs of all stakeholders involved. In addition to taking the first steps to identify common goals and objectives, a level of trust and ongoing communication is needed if the partnership is to thrive and grow. We will discuss the parameters of the Physiotherapy Outreach Project and the process for creating a shared structure for supervision of staff and decision making. In addition, we will discuss ongoing evaluation of the partnership and methods for communicating success to the funding organization, as well as steps being taken to develop a model for sustainability.

1:45 pm – 3:15 pm

Concurrent Contributed Papers 1

Stream 2: Health Information Networks: Success Stories

Location: Ontario Room, Lord Elgin Hotel

The Electronic Health Library of B.C. (eHLbc) – a unique consortia

Greg Rowell, Fraser Health Library Service

Cathy Rayment, BC Cancer Agency

Program Objective: The eHLbc will provide the entire BC academic and health care community with high quality, cost-effective, equitable and easily accessible health library resources that will support and improve practice, education, and research.

On April 1, 2006, thanks to a unique partnership with the BC Academic Health Council, over 2 years of assiduous effort by a working group of academic and health librarians, resulted in the launch of an innovative provincial database consortia known as the Electronic Health Library of BC (eHLbc).

Setting: Province of BC.

Participants: Students, staff and faculty of all BC post-secondary institutions, all Health Authority staff, and ultimately all healthcare professionals of the Province of BC.

Program: A comprehensive suite of electronic databases and full-text resources offered through Ebsco and Ovid, available to all BC healthcare professionals, regardless of location or affiliation.

Results: This session will provide an account of the process that brought the eHLbc vision to life, discuss the consortia's current status, and identify future steps that are being planned.

Conclusions: Trends suggest that for libraries the future provision of information is best served by collaborative action and pooling of resources. The eHLbc consortia will serve as a further model for collaborative partnerships.

Making information count: the Calgary Health Information Network

John Cole, Health Sciences Library, University of Calgary

Renee Reaume, Calgary Health Information Network, University of Calgary

Lori van Rooijen, University of Athabasca

Barbara Boyer, Calgary Health Region

Coreen Roth, Calgary Health Region

Objective: The Calgary Health Information Network was formed in 2005 through fee-for-service contracts between the University of Calgary, and two partners, the Calgary Health Region (CHR) and Tom Baker Cancer Centre (TBCC). An integrated health knowledge service is provided for healthcare practitioners, staff, patients and families from Knowledge Centres at major acute care sites with the University Health Sciences Library as the Network Hub.

Methods: Following a comprehensive needs assessment and information audit in 2002/2003, a framework plan defining the service model and governance structure was approved in 2003, a business plan was accepted in 2004, and the CHR library services contract signed in 2005. Contractual issues included network security, governance, space, transfer of staff, Network expansion, dispute resolution, budget and service schedule.

Results: Information services are provided from five Knowledge Centres by four librarians and seven support staff coordinated by the Network Manager. Full university library electronic service is provided in the Knowledge Centres that are on the University network. Additionally, electronic collections are licensed across the CHR and TBCC networks. Outreach and information literacy programs support all areas of CHR and TBCC. Information access is being integrated through common application of SIRSI, SFX, EZProzy and Serials Solutions, with common authentication files.

Discussion: Service level agreements, statements of work, change orders and operate processes are being developed to support the governance structure, define deliverables, measure performance, approve budgets and facilitate Network enhancement. Network information services are aligned with knowledge transfer/knowledge management activities of the CHR and TBCC.

Conference Program / Programme du congrès

Wednesday May 30 / mercredi 30 mai

Strength in numbers: the rewards of partnerships

Millie Cayen, Sudbury & District Health Unit

Barb Murray, Thunder Bay District Health Unit

Beata Pach, Sudbury & District Health Unit

Elena Goldblatt

Heather Kemp

Allison McArthur

Tanya Young

Background: The Ontario Public Health Libraries Association (OPHLA) is a community of information professionals who work in partnership to maximize the capacity for knowledge transfer, information services, and resource sharing within and among Ontario's public health units. Members from diverse units across the province collaborate, innovate, and utilize current technologies to facilitate effective knowledge translation.

Objectives: Conspicuous inequities in access to scientific resources among these agencies prompted OPHLA to devise a strategy for the provision of essential information products to all health units. Its purpose was to increase awareness and utilization of reliable evidence-based sources and initiate a knowledge sharing culture among public health units.

Methods: Members employed their collective public health databases and core journals that would provide credible scientific resources for all health units, regardless of the availability of library services in their institutions. By developing a strong business model and engaging in an ongoing advocacy campaign, OPHLA was able to demonstrate the necessity of these purchases to potential funding sources.

Results: External funding was secured for these key public health information resources from the MOHLTC, and free access was provided to all Ontario public health units via the Public Health Ontario portal. OPHLA subsequently designed a taxonomy, an index and metadata, and customized tutorials for the portal, and became its primary content contributor. The Association's advocacy efforts and success in creating a "virtual" library have raised the profile of public health information professionals and increased the capacity for public health knowledge exchange in the province.

3:15 pm – 5:00 pm

Poster Presentations and Exhibits

Poster Presentations

Location: Laurier Room, Lord Elgin Hotel

Exhibits

Location: Pearson Room, Lord Elgin Hotel

3:30pm – 5 pm

Reception & Poster Presentation Awards

Location: Laurier Room, Lord Elgin Hotel

Sponsored by SWETS

6 pm –

Sign Up Dinners

Location: Sign up sheets available at Registration/Hospitality desk – Lobby Lord Elgin Hotel

See pg. 37 for details

Conference Program / Programme du congrès
Thursday May 31 / jeudi 31 mai

Registration/Hospitality desk

8 am – 6 pm

Location: Lobby, Lord Elgin Hotel

Cyber Café

8 am – 6 pm

Location: Pearson Room, Lord Elgin Hotel

Provided by the Public Health Agency of Canada

Posters

8 am – 3:45 pm

Location: St. Laurent Room, Lord Elgin Hotel

8 am – 9:30 am

Breakfast & CHLA/ABSC Annual General Meeting

Location: Panorama Room, National Arts Centre

Sponsored by BMJ

9:30 am – 10:15 am

Knowledge infrastructure for KT

Location: Panorama Room, National Arts Centre

Jeremy Grimshaw, Director, Clinical Epidemiology Ottawa Health Research Institute.

Knowledge translation (KT) is a prominent feature of the mandate of the Canadian Institutes of Health Research and increasingly recognized as an important part of strategic planning in any organization. This presentation will discuss the “K” for KT and the broad infrastructure that is needed for KT and the crucial roles that health librarians should play in this. It will highlight the importance of KT in any type of research from biomedical to population health and the importance of the building links between researches and users. It will incite health librarians to start thinking about the potential for their roles to contribute and assist in the KT process.

10:15 am – 11 am

Break in Exhibits

Location: Pearson Room, Lord Elgin Hotel

Sponsored by the New England Journal of Medicine

11 am – 11:45 am

Reform, choice and well-being: implications of global knowledge transfer on the roles of 21st century knowledge workers.

Location: Panorama Room, National Arts Centre

Anne Brice, formerly from the U.K. National Library for Health

Trends in health care, and the resultant pressures on health library and information services, follow a pattern that has global resonance.

In England, the constant reform and re-organisation of the National Health Service as brought many challenges for information providers, in addition to those brought about by rapid advances in technology and mass media, changes in publishing, and the implications of evidence-based practice. The National Knowledge Service aims to support the decisions and actions of NHS professionals and patients by organizing, mobilizing, and delivering best current knowledge when and where it is needed.

Conference Program / Programme du congrès

Thursday May 31 / jeudi 31 mai

Within the NKS, the National Library for Health aims to provide a modern hybrid, network based, library service for the NHS, providing seamless access to high quality knowledge. A National Service Framework is being developed in order to promote better organization of library services, built on user needs, and fully optimizing the skills of librarians.

The presentation will draw on experiences gained in the development of the National Knowledge Service, and other related projects, and place these into a broader context of current global policies for reform, choice and well-being.

Issues concerning knowledge transfer, health professionals and the public will be raised, and the challenges faced now and in the future for librarians presented. Is it time for all health librarians to think more strategically about their role and what they are doing?

11:45 am – 12:15 pm

National Network of Libraries for Health Update and Discussion

Location: Panorama Room, National Arts Centre

12:15 pm – 1:30 pm

Chapter Presidents' Lunch

Location: Ontario Room, Lord Elgin Hotel

12:15 pm – 1:45 pm

Lunch in the Exhibits or Lunch on Your Own

NOTE: Exhibits close at 1:30 pm

Location: Pearson Room, Lord Elgin Hotel

Sponsored by ProQuest

1:45 pm – 3:15 pm

Concurrent Contributed Papers 2

Stream 1: Open Access, Google and Web 2.0 Tools

Location: Lady Elgin Room, Lord Elgin Hotel

Open Access journals in addiction and mental health: focus on discovery

Sheila Lacroix, Library Co-ordinator, CAMH Library

Pearl Jacobson, MIST Candidate, Faculty of Information Studies, University of Toronto

Introduction: The open access (OA) publishing movement is flourishing, removing access barriers to librarians and end users, and publishing barriers for researchers and editors. In the multidisciplinary field of addiction and mental health, OA publishing facilitates disseminating research on controversial issues, marginalized populations and interdisciplinary approaches. Tracking the extent to which this literature is accessible through searching traditional databases should be a concern for librarians. Are we raising awareness of these resources in our communication and instruction?

Objectives: To study 14 peer reviewed, electronic only OA journals relevant to addictions and mental health in terms of: A. discovery of content through 7 major databases and B. discovery through several OA directories, repositories and search engines. To provide guidelines for raising awareness of OA journals and strategies for content discovery.

Methods: The 14 selected journal titles were searched in seven traditional databases (Medline, PsycINFO, etc.) directories (DOAJ and Free Medical Journals), repository sites (PubMed Central and OALster) and search engines (Google Scholar and Scirus). Retrieval was documented for each and the retrieval rate, as a percentage of the 14 journals, calculated.

Conference Program / Programme du congrès

Thursday May 31 / jeudi 31 mai

Results: Work is in progress, but in earlier work by the authors, traditional databases had a 41% average retrieval rate compared with 64% for other search tools and PubMed was found 2.5 times more likely to retrieve OA journals than Medline.

Discussion: The OA journals studied are not well represented in traditional databases. Alternative search tools and strategies are recommended. The merits of the various search tools for discovery will be discussed.

Advanced Google instruction as a tool for promoting evidence-based practice

Jeff Mason, Regina Qu'Appelle Health Region

Shauna-Lee Konrad, London Health Sciences Centre

Objectives: To use instruction on searching the Internet using Google to develop awareness of the need to incorporate appropriate information and resources into health care practice. Although the library offers instruction in biomedical databases, drop-in classes were not successful. Despite the success of department-specific instruction, non-library users were not reached. Because of its popularity, the library felt offering Google training would attract a wider audience than the library traditionally reaches and help promote evidence-based practice.

Secondary: An advanced Google drop-in session was developed as part of a summer co-op practicum. Drop-in sessions were later expanded to reach specific groups. Course content included how Google works, when to use Google, and searching using advanced commands. Participants completed an exit survey asking what they like and dislike about Google, their preferred information sources, and if they wanted to learn more about library resources.

Resources: 180 have participated in the course. 93 have requested follow-up instruction. 19 targeted sessions have been offered to pharmacists, therapists, medical transcriptionists, volunteers, dieticians, and interns. Additional results are in process and will be presented.

Conclusion: Google is ubiquitous. Offering Google training sessions is an excellent way of promoting the library and its resources to non-library users and encouraging the use of appropriate information for decision-making in healthcare.

Implementing Web 2.0 tools into health library practice and outreach

Eugene Barsky (eugene.barsky@ubc.ca), Irving K. Barber Learning Centre, University of British Columbia

Simon Neame (simon.neame@ubc.ca), Irving K. Barber Learning Centre, University of British Columbia

Rebecca Tunnacliffe (rbt@bcphysio.org), Physiotherapy Association of British Columbia

Introduction: While the concept is widely defined and interpreted, all Web 2.0 tools have certain characteristics in common; they are collaborative in nature, interactive, and dynamic. As a part of a partnership between the Irving K. Barber Learning Centre at UBC and the Physiotherapy Association of British Columbia, the physiotherapy outreach librarian has utilized numerous Web 2.0 applications in his outreach work with practicing physiotherapists in B.C.

Objectives: In this session, we discuss several Web 2.0 applications that we use to serve our users' information needs: RSS feeds, blogs, podcasting, social networking, social bookmarking, customized search engines, wikis, and instant messaging. Functionality, usability and practical applications of those tools are reviewed.

Outcomes: At the end of this session, we will have demonstrated:

- 1) Overall usability of various Web 2.0 tools; tips and tricks when creating and tailoring them to your community needs
- 2) Use of Web 2.0 as an outreach and community engagement tool and as a supplement for the regular health sciences information resources.

Discussion: Web 2.0 is different from anything we have had online just a few years ago. The content is created for the users by the users. We believe that those technologies are vital additions to the health librarian's toolbox. We have tried numerous Web 2.0 technologies in the UBC Library providing outreach services to BC practicing physical therapists, and found most of them to be of immense value. Nevertheless, health librarians need to critically evaluate Web 2.0 continuous innovations on an ongoing basis and be prepared to put into context their place among other important information tools.

1:45 pm – 3:15 pm

Concurrent Contributed Papers 2

Stream 2: Evidence for Decision Makers

Location: Ontario Room, Lord Elgin Hotel

Nameless librarian: are you going to lead the hospital CEO to the evidence?

Mary McDiarmid, Baycrest Hospital

Sandra Kendall, Mount Sinai Hospital

Malcolm Binns, Rotman Research Institute, Baycrest Hospital

The hospital librarian requires an understanding of the information needs, information seeking process, and use of information resources by a hospital's chief executive officer (CEO) so that the librarian may support, promote and foster evidence-based decision-making at the executive level. This research aimed to identify various reasons hospital CEOs seek information and to uncover their feelings and thoughts about the process. This CHLA/ABSC funded study that interviewed Ontario hospital CEOs in the summer of 2006, identified barriers to evidence-based decision making described by the CEOs themselves. Identified barriers included a lack of on-demand information, and limited time for the information seeking process. Where our CEOs look for needed information; their preferences regarding content and delivery method and their specific information needs and wants are presented. Ontario CEOs do not perceive the hospital library as a first source that they turn to for evidence-based decision making. Of the 27 CEOs that directly use a library (on or offsite), 37% of them did not know the librarian's name. CEOs were asked if they believed a hospital library would exist five to ten years from now and to forecast the future for library services.

They envision library services as shared-joint services, or virtual or both. If the hospital librarians as we know them today will be transformed, who then will lead the hospital CEO to the evidence? A positioning strategy must answer the question posed by CEOs and other library clients, "Why should I use the hospital library for evidence-based decision making?" Strategies and positioning of health librarianship are proposed.

The Information needs of healthcare decision makers using a population health approach: findings from a small-scale exploratory study

Jackie Macdonald, Annapolis Valley Health, South Shore Health, and South West Health

Background: One possible reason for slow uptake of population health is that much of the decision making about healthcare takes place at the local level where population health is not integrated fully into healthcare planning and policy making. Another reason is that without integrated internal and external health information to support their actions, healthcare decision makers find it difficult to decrease funding to treat individual patients in order to release funds to target population health initiatives that may not have immediate benefits.

Objectives: The aim of this study is to gain an understanding of the information behaviour of healthcare managers as they draw on information while engaged in non-clinical decision making. Findings from this study may inform both health library services delivery and strategic health information management planning.

Methods: This small-scale, exploratory, multiple case study used the critical incident technique in nineteen semi-structured interviews. Responses were analyzed using 'Framework', matrix-based content analysis.

Results: Healthcare decision makers' information behaviour aligns with operations research, additionally complicated with ethical and political influences. Facing time pressures and realizing information gaps, they 'satisfice', make the best decision they can in the circumstances. The challenge to healthcare system librarians is to integrate internal information effectively with external research based information.

This is a report of the first phase of a PhD in health information management. Work is being completed at the University of Sheffield under supervision from Dr. Peter Bath, Centre for Health Information Management Research and Andrew Booth, School of Health and Related Research.

Conference Program / Programme du congrès

Thursday May 31 / jeudi 31 mai

Tailored messages work: preliminary results from Canada's first knowledge brokering trials

Maureen Dobbins, Associate Professor, School of Nursing, McMaster University

Theme: Knowledge Transfer (supporting evidence-based practice, research in knowledge transfer, systematic reviews, communities of practice)

Authors: Maureen Dobbins, Kara DeCorby, Paula Robeson, Donna Ciliska, Helen Thomas, Steve Hanna, Shawna L. Mercer, Stephen R. Manske, Roy Cameron, Linda O'Mara, Christina Mills

Background: A national knowledge transfer (KT) strategy is needed to support decision makers' (DM) uptake of high-quality evidence in program planning/policy making. This randomized controlled trial (RCT) evaluated an innovative strategy in promoting evidence-informed decision making in Canadian public health units and regional health authorities.

Methods: This RCT investigated 3 progressively more intense interventions: 1) access to an online registry of systematic reviews (health-evidence.ca), 2) registry access plus targeted messages, and 3) registry access, targeted messages, and knowledge brokering (KB), specifically related to physical activity and health body weight promotion evidence in children and youth. Before randomization, public health units (n=108, or 76%) were recruited and stratified by population served using Statistics Canada data. The intervention occurred January-December 2005. A knowledge utilization survey was administered at baseline, one month following baseline, and immediately post-intervention. Final data collection will occur January 2007.

Results: Pilot testing among DM (n=23) resulted in minor survey revisions. No significant differences were identified between groups at baseline. Good follow up (81.5%) was achieved. Health units that received tailored messages (group 2) provided significantly more research-supported programming immediately following the intervention compared to health-evidence.ca (group 1) and the KB (group 3), $P < .009$. No difference was found between groups when measured in a global outcome as 'extent to which research influenced any decisions related to health body weight in children'.

Conclusions: Tailored messaging can be effective in promoting evidence-informed decision making. Lack of effect measured in the broker group measurement issues in KT intervention research will be discussed.

3:15 pm – 3:45 pm

Ice Cream Social

For details see pg. 38

Location: Lobby, Lord Elgin Hotel

Sponsored by Science Direct (Elsevier)

3:45 pm – 5:15 pm

Concurrent Contributed Papers 3

Stream 1: International Collaborations

Location: Lady Elgin Room, Lord Elgin Hotel

Chasing the Sun: facing the challenges of a global collaboration

John Loy, UK Administrator, Chasing the Sun

Chasing the Sun (CTS) is an award-winning virtual reference service, and a unique collaborative venture between healthcare librarians in Australia and England. In 2004 Sue Rockliff spoke at the Canadian Health Libraries Conference, prior to the launch of CTS in February 2005. Now, nearly two years down the line, this presentation will provide an update on the development of the service.

CTS takes advantage of the time-zone differences between the two countries and allows clinicians working nights in one country to have direct contact with a librarian during their normal working day on the other side of the world. CTS enables librarians to provide out-of-hours assistance to support evidence-based practice for clinical decision making.

The presentation will discuss the successes and frustrations encountered, and will outline how CTS is evolving to meet the needs of users. Marketing and promotion of the service is key to its success, and while strategies are being developed this is proving to be a particular challenge.

Conference Program / Programme du congrès

Thursday May 31 / jeudi 31 mai

Further development work currently taking place in Australia is based around using the service to answer queries locally during the day. This is an added dimension enabling CTS to provide a virtual reference service locally within a subscribing organisation.

2006 has seen interest in CTS from library services at the UK's Royal College of Midwives and Royal College of Nursing. It is hoped that in time librarians from New Zealand and Canada will also participate thus enabling the service to become a truly global resource providing a response 24 hours a day.

Creation of an e-Reference List for an Online Interprofessionnal Course Module in Palliative Care using RefWorks/RefShareAuthor:

Karine Fournier, Health Sciences Library, University of Ottawa

The course module entitled "Total Pain" was created by members of the Medicine and the Health Sciences Faculties at the University of Ottawa. The purpose of this online interprofessional course is to help health practitioners deal with patients in pain. Using a fictional patient named "Neil", participants can follow his story in an interactive way.

The Health Sciences Library was asked to create a list of references that would be available in electronic format for course participants. This provided us with an opportunity to explore different possibilities for e-reserve in our library through a pilot project.

Only a third of the resources on the reading list supplied were available electronically at the University of Ottawa. Subsequently, it was necessary to obtain permissions for all the other resources. The course is not in a protected environment. Therefore, access to full-text documents needed to be "password protected".

RefWorks (bibliography manager) was used to put together the list of resources, with their full-text links. RefWorks was particularly useful for this project because it is possible to share with others the list of references by simply creating a URL link. This functionality is called RefShare. The links were put directly onto the course Website. Courses participants come from very different environments. Having their readings available in an electronic format is greatly appreciated as they can access these resources from anywhere at anytime.

EFTS (Electronic Fund Transfer System) and currency conversion: economy and efficiency for ILL

Jackie Lewis, Lyman Maynard Stowe Library, University of Connecticut Health Center

Jola Sliwinski, Lyman Maynard Stowe Library, University of Connecticut Health Center

Objective: EFTS is a web-based billing system for interlibrary-loan (ILL) and document delivery. EFTS virtually eliminates the need to create invoices and write checks for re-imbursement for interlibrary loans. In order for libraries outside the USA to fully participate in the benefits of EFTS a currency conversion capability has been developed to support other currencies.

Background: EFTS was developed in 1996 at the Stowe Library, which manages and maintains the system with the support of the National Library of Medicine in conjunction with DOCLINE. EFTS is used by health science libraries for processing the payment of interlibrary loan transactions. It centralizes this activity by electronically billing participants for ILL transactions.

Method: The official currency of EFTS is US Dollars, which had been a deterrent for libraries outside of the US to join. In order to facilitate the participation of non-US libraries currency conversion capability was added to the EFTS system by Steve Bazinet, EFTS Application Developer.

Results: EFTS members have balance displayed online in \$USD unless the column label implies another currency. The local currency of the member is displayed in the detailed transactions section of the member's report.

Discussion: Jackie Lewis (EFTS Program Manager) and Jola Sliwinski (EFTS Program Coordinator) will demonstrate and discuss all aspects of the EFTS system, with emphasis on the advantages of participation for Canadian libraries.

3:45 pm – 5:15 pm

Concurrent Contributed Papers 3

Stream 2: Information Services to Health Professionals

Location: Ontario Room, Lord Elgin Hotel

Virtual libraries in southeastern Ontario: behind the scenes

Gillian Griffith, Bracken Health Sciences Library, Queen's University

Anne Smithers, Bracken Health Sciences Library, Queen's University

Amanda Ross-White, Bracken Health Sciences Library, Queen's University

Starting in 1996, Bracken Health Sciences Library at Queen's University has established a number of partnerships with community health care institutions in Southeastern Ontario to provide library services. The number of partnerships continues to expand and currently includes 7 community health facilities at 10 locations, each of which has adopted a customized virtual library service model.

At CHLA in 2005, Gillian Griffith presented a paper *The People Factor* which examined the importance of establishing symbiotic relationships to facilitate the delivery of library services at a distance. In 2007 we would like to address the other components of our partnerships – the administrative and operational elements that are necessary to ensure effective program implementation and longevity.

We have undertaken a critical appraisal of our experiences with aspects of our partnerships such as vendor negotiations, training delivery, document services, resource evaluation, and third party solutions. Adopting a "lessons learned" approach, we will share what we have learned during the last decade. Attendees will be presented with real-life, real-time examples demonstrating that what works at one institution, may not necessarily work at another. In other words, one model does not, indeed, fit all.

Building leadership capital: a nurse-librarian knowledge transfer partnership

Patricia Barrett, Neil John Maclean Health Sciences Library, University of Manitoba Health Sciences Library

Analyn Cohen Baker, Seven Oaks Hospital Library (SOGH), University of Manitoba Health Sciences Library

Laurie Blanchard, Lisa Demczuk, Lori Giles-Smith, Tania Gottschalk, Kerry Macdonald, Angela Osterreicher, Melissa Raynard, Christine Shaw-Daigle

Program Objective: Effective nursing leadership is critical for client care, health promotion, policy development, and health care reform. The Nursing Leadership Council of the Winnipeg Regional Health Authority (WRHA) recognized a need to identify and support potential nurse leaders. The Council sought to enhance the traditional model of mentorship by collaborating with the University of Manitoba Health Sciences librarians to develop an effective method to disseminate evidence-based nursing leadership knowledge.

Setting: The WRHA includes six acute care facilities, three long-term care facilities and one urgent care centre. The Neil John Maclean Health Sciences Library oversees libraries located in each of these facilities, and provides library services to WRHA staff throughout the region.

Participants: The Nursing Leadership Council identifies potential nurse leaders through mentorship and educational programs.

Program: Health Sciences librarians conducted literature searches on nineteen major leadership topics identified by the Nursing Leadership Council. Partnering with members of the Council, librarians restructured, refined, and repackaged the leadership literature in a webiography format. References in the webiographies are linked to licensed full-text articles through the SFX link resolver software. In addition, nTreePoint software is used to provide an online forum for nurses to discuss articles under each leadership topic.

Results: Nineteen webiographies have been created and are accessible from the Health Sciences Libraries' web site. Nurses discuss the articles in an online forum. The Nursing Leadership Council has expressed interest in maintaining a collaborative relationship with Health Sciences librarians.

Conference Program / Programme du congrès

Thursday May 31 / jeudi 31 mai

Conclusion: Through this knowledge transfer initiative, Health Sciences librarians are contributing to the development of nursing leaders in the Winnipeg Regional Health Authority.

The evolution of the Seniors Health Research Transfer Network Library Project

Shannon Buckley, SHRTN Library Services for Hamilton

Nancy Roberts, SHRTN Library Services for Eastern Ontario

Program Description: Historically, staff in long-term care and community care have had limited access to relevant information to support patient care. In 2003, the Long Term Care Resource Centre in Hamilton received funding from the MOHLTC and by 2004 served as a template for information service delivery. In 2005, the MOHLTC funded the SHRTN Library project, based in part on the Hamilton model. By fall 2006, library services were expanded to include Hamilton, Ottawa, Waterloo Region and Wellington County (Guelph), and Toronto complemented by the development of a web portal at SHRTN.ON.CA.

Program Objective: The SHRTN Library Services project is designed to improve access to evidence-based information, build on and support existing libraries and services, develop new knowledge translation tools and to foster training, innovation and communication.

Setting: Ontario, with a focus on formal care providers in Long-term Care and Community Care.

Participants: Librarians, Information Specialists and Library Technicians linked to existing libraries serving formal care providers, researchers and policy-makers.

Results:

- Development of free, prescreened reliable resources via a web portal
- Information sharing and cost reduction through networking
- Development of information tools and training support based on clients needs
- Improved accessibility to resources through most of Ontario

Conclusions and Implications: The SHRTN Library Service project is an excellent example of dynamic network evolution striving to meet the challenges of care providers in long term care and community care in Ontario.

6 pm – 10 pm

Conference Banquet and Awards

Location: Rooftop Terrace, National Arts Centre

The annual banquet will feature local theatrical entertainers, A Company of Fools (<http://www.fools.ca/>), on the rooftop terrace of the National Arts Centre, overlooking the Rideau Canal and historic downtown Ottawa. Full conference registrants are entitled to one free banquet ticket with choice of entrée. A cash bar will be available. Extra tickets are available at a cost of \$60.



National Arts Centre

Conference Program / Programme du congrès
Friday June 1 / vendredi 1 juin

Registration/Hospitality desk

7:30 am – 9:30 am

11:30 am – 2 pm

Location: Lobby, Lord Elgin Hotel

7:30 am – 8:30 am

Morning Walk/Run – Historic Ottawa

See pg.38 for details

Meet: Lobby, Lord Elgin Hotel

9 am – 10 am

Digital Initiatives in Libraries

Update from Library and Archives Canada: partnerships and digital initiatives

Location: Panorama Room, National Arts Centre

Ingrid Parent, Assistant Deputy Minister, Documentary Heritage Collection Sector, Library and Archives Canada

Update from CISTI: partnerships and digital initiatives

Location: Panorama Room, National Arts Centre

Pam Bjornson, Director General, CISTI

10 am – 10:30 am

Break

Location: Panorama Room, National Arts Centre

Sponsored by the New England Journal of Medicine

10:30 am – 11:30 am

Keynote Speaker

**Study Says Canadians Think Cancer News Media is Blatant Product Placement
Wrapped in a Human Melodrama**

Location: Panorama Room, National Arts Centre

Sponsor: Canadian Agency for Drugs and Technologies in Health (CADTH)

Alan Cassels, Director, Media Doctor Canada (www.mediadoctor.ca)

Intense controversies over the exorbitant cost of biologic cancer drugs fuel an almost-daily stream of media reports as health authorities struggle with making these treatments accessible. The Media Doctor Canada team finds that media “access” stories follow typical patterns, highlighting excruciating dilemmas as cancer patients face off against reluctant provincial health plans. Our just-completed focus group study of consumer perceptions of Canada's cancer media asked: How well are our media serving up reliable and complete information about new treatments and are they doing more than just drawing audiences in to human melodramas of great prurient interest? What news do we need to know when people face life and death hurdles over access to new and expensive therapies? Come and find out.

11:30 am – 12 noon

2008 CHLA Conference Preview & Closing Remarks

Conference Program / Programme du congrès

Friday June 1 / vendredi 1 juin

12:15 pm – 2 pm

Lunch & Learn with EMBASE

Biomedical and drug information retrieved from the power of EMBASE indexing

See pg. 38 for details

Location: St. Laurent Room, Lord Elgin Hotel

Sponsored by EMBASE

12:15 pm – 2 pm

Lunch on your own

1 pm – 5 pm

CHLA/ABSC Board Meeting

Location: Boardroom 200, 2nd fl., Lord Elgin Hotel

1:30 pm – 3 pm

Chasing the Sun demonstration

Location: Morisset Library Computer Lab, University of Ottawa.

See pg. 9 for directions

John Loy, UK Administrator, Chasing the Sun

Chasing the Sun (CTS) is an award-winning virtual reference service, and a unique collaborative venture between healthcare librarians in Australia and England.

2 pm – 3 pm

Canadian War Museum – Military History Research Centre Tour

See pg. 38 for details



Lord Elgin Hotel

From Library in a Box to Library without Borders

Susan Massarella (smassarella@catie.ca), Information Specialist, CATIE (Canadian AIDS Treatment Information Exchange)

Outline: A look at a project to bring HIV treatment information collections to small AIDS Service Organizations across the country, coordinated by the librarian at the National Reference Library for HIV Treatment.

Objectives: In March of 2006 CATIE received funding for the Library in a Box project. The project consisted of purchasing 10 stand alone treatment collections and distributing them to 10 ASOs already dealing with HIV treatment information, across the country.

Methods: Surveys about use and satisfaction with the materials were distributed to the recipients of Library in a Box collections. To ASOs who did not respond to the initial survey about receiving a Library in a Box collection, surveys were distributed asking what kept them from participating in the initial program. Both groups were asked what follow-up and support to the Library in a Box program they wanted from CATIE.

Results: The survey results showed that both recipients of the original collections and the ASOs who did not receive a Library in a Box collection were both interested in receiving ongoing information about treatment information resources, especially about information that was free, full-text, online. Both groups were also interested in e-learning opportunities related to enhancing research skills for finding HIV treatment information.

Conclusions: The Library in a Box project was a good initial step for helping organizations build a collection of reliable treatment information resources. The Library without Borders project, which will focus on highlighting free electronic resources and assist organizational staff in developing critical search skills, is the next logical step.

Capacity Building: a History of CHLA/ABSC Capacity Building through the Northern Alberta Health Libraries Association (NAHLA), 1984-2007

Marlene Dorgan (marlene.dorgan@ualberta.ca)

Liza Chan, University of Alberta John W. Scott Health Sciences Library

Connie Clifford, Caritas Health Group

Trish Chatterlev, University of Alberta John W. Scott Health Sciences Library

Orvie Dingwall, Canadian Patient Safety Institute

Janice Varney, Institute of Health Economics

Background: NAHLA has been in existence for 22 years as a very active Chapter of CHLA/ABSC. This is the first attempt to create a narrative history of the Association. A grant was obtained from the CHLA/ABSC Chapter Initiatives Fund to support this project.

Objective: The purpose of the NAHLA History project is to capture, collect and document the history and activities of NAHLA, record and share the process with other Chapters, and systematically organize NAHLA documents for delivery to the Provincial Archives of Alberta.

Methods: A NAHLA History Working Group collected, reviewed and organized existing documentation and gleaned additional information from issues of BMC/JCHLA. Individuals who played a key role in the establishment of the Chapter, and others who made significant contributions were interviewed. Round Tables were held to acquire anecdotal information relevant to the historical record.

Results: Final products included a qualitative narrative history of NAHLA, publication to JCHLA, a Fact Sheet on the process of reporting Chapter histories, and submission of NAHLA records to the Provincial Archives of Alberta.

Conclusion: This project contributes to the body of knowledge about health librarianship in Canada. It engenders a sense of pride in our profession, acknowledges our accomplishments, and encourages professional development. It demonstrates capacity building among members, facilitates knowledge transfer by serving as a model for promoting similar initiatives in other CHLA Chapters, and benefits future research.

Should Systematic Reviewers Search for Randomized Controlled Trials Published as Letters?

A.E. Lansavichene, (ailansav@uwo.ca)

M.J. Sampson

J. McGowan

I. Ajiferuke

Objective: A systematic review search strategy often excludes certain publication types, such as letters and editorials. Doing this was thought to improve the search precision thereby reducing reviewer burden by eliminating irrelevant citations. Our objective was to determine if randomized controlled trials (RCTs) would be missed by excluding letters from the search.

Study design and setting: The MEDLINE database was searched for citations with publication type *Randomized Controlled Trial* (RCT.pt) and the publication type *Letter*, but not the publication type *Comment*. A random sample of 200 citations matching the criteria was selected and evaluated to confirm their study design.

Poster Presentations – Présentations par affiches

Results: RCTs were found to be published as letters, and prior to 1998, they appeared disproportionately in journals in MEDLINE's Core Clinical Journal set (formerly Abridged Index Medicus).

Discussion: A report by Deeks and Altman, issued in 1998 found RCTs published as letters to be incompletely reported and recommended against their publication.⁽¹⁾ While some high impact journals seem to have changed their editorial practices, RCTs are published as letters to this day. The partial uptake of this report is an example of incomplete knowledge translation. Many systematic reviewers may assume that this practice stopped, and inadvertently miss potentially eligible reports by excluding letters from the search.

Conclusions: Searchers seeking complete identification of RCTs should not exclude all letters, but rather use the form *not (letter.pt. not randomized controlled trial).pt.* to retrieve RCTs published as letters.

Reference: 1. Deeks JJ, Altman DG. Inadequate reporting of controlled trials as short reports. *Lancet* 1998 Dec 12;352(9144):1908

Providing Library Services to Contribute to Capacity Building and Knowledge Translation in the Canadian North

Ada Ducas, Health Sciences Libraries, University of Manitoba

Janice Linton (Janice_Linton@Umanitoba.CA)

Lori Friesen, Neil John Maclean Health Sciences Library, University of Manitoba

Dr. Kue Young, Professor and CIHR Senior Investigator, TransCanada Pipelines Chair in Aboriginal Health, Department of Public Health Sciences, Faculty of Medicine, University of Toronto

Program Objective: Bringing academic health sciences library services to community-based partners in Canada's northern territories of Nunavut, NWT, and the Yukon.

Setting: The Neil John Maclean Health Sciences Library (NJMHSL), located in Winnipeg, Manitoba, has been providing outreach services to health care providers in the Kivalliq Region of Nunavut since 1999. This model has been so successful that the NJMHSL was invited to join the Canadian Institutes of Health Research (CIHR) Team in Circumpolar Chronic Disease Prevention by team leader, Kue Young. Several team research projects will be undertaken between 2006 and 2011.

Participants: CIHR Team members include Canadian academics, international partners, and community-based researchers.

Program: Key elements of the CIHR Teams' projects rely on developing community partnerships. The NJM Library provides services to enhance the skills of community-based researchers, giving more equitable access to the professional literature similar to that enjoyed by most Canadian academic researchers who access research libraries and scholarly publishing via initiatives such as the Canadian Research Knowledge Network (CRKN). Librarians provide consultation for knowledge translation, scholarly communication, open access, evidence-based practice, and the proposed Northern Cochrane Network.

Conclusion: The NJM Library provides traditional outreach services to community partners including mediated literature searches, document delivery, and training in using open access databases like PubMed. Providing library services at no-cost to the end user is important for partnership building, creating more equitable relationships between academic researchers and community partners. Partnerships between academics and community-based researchers are found in most Canadian universities. Academic libraries have a role to play in supporting the information needs of all researchers involved in such exciting partnerships.

Librarians Outside the Library

J. McGowan, Institute of Population Health, University of Ottawa

Objectives: This abstract will discuss the diverse roles of librarians who work at the Institute of Population Health (IPH) in a research environment.

Setting: IPH is a consortium of ten faculties of the University of Ottawa.

Participants: There are five librarians working at IPH in various professional roles.

Program: Librarians work in several programs at IPH and the University of Ottawa, including the Centre for Global Health, the Centre for Best Practices, the Cochrane Effective Practice and Organisation of Care Group, the Cochrane Musculoskeletal Group, the Cochrane Equity Group, the Cochrane Consumer Network, the Community Information Epidemiological Technologies, the Faculty of Medicine and the Faculty of Family Medicine.

Results: The unique environment allows for librarians to work independently on specific projects to provide librarian support. The range of activities that the librarians participate in allows them to use many different skills including web design, expert searching, critical appraisal, database development, coding and abstracting, knowledge translation tool development, knowledge brokering, project management, facilitation, and multidisciplinary collaboration.

Conclusions: Working outside a library has many benefits for librarians, permitting them to work more closely with researchers, clinicians and consumers to provide evidence-based, knowledge-driven services.

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Shared Experiences and the Strength of the Community

Barbara Gray (bgray1@bchsys.org), Brant Community Healthcare System Health Sciences Library

Trish Green, Kitchener Public Library, Health Link

Gayle Jessop, Region of Waterloo Public Health Resource Centre

Jackie Stapleton, University of Waterloo Library

Carol Stephenson, Wilfrid Laurier University Library

Objective: The Wellington Waterloo Dufferin Health Library Network (WWDHLN) represents a diverse group of public health, hospital, academic and public libraries that collaborate to provide quality knowledge information services to member organizations. For over 25 years the libraries of the WWDHLN have joined forces to provide timely, relevant, and accurate information to a wide array of clientele, ranging from university and college students to researchers, health professionals and the general public. The poster will illustrate how the community of practice within the WWDHLN has strengthened the ability of information professionals to stay informed and current with issues in libraries services and resources and responsive to the needs of our users.

Method: The poster will review and highlight the steps taken by the WWDHLN, over the years, to expand its role by encompassing a broader range of activities that have direct impact on the quality of health library services provided within our community. Through an examination of the various activities in which members are engaged, we will illustrate how our community has developed its practice; examples will be provided of the diversity of interconnected activities that afford many ways for people to participate, benefit and build a shared practice.

Results and Discussion: As a network, the WWDHLN affords a forum for building professional expertise. The network participates in an ever-increasing array of activities encompassing continuing education programs for librarians and users, informal networking, coordinated user services, consortia purchasing, procurement of external funding, and participation in research opportunities, resource sharing, and development of best practices. While communities of practice offer a collaborative structure that has proven to be extremely effective in the creation and transfer of knowledge, there will also be discussion of the challenges we have encountered in fostering a professional community, including overcoming the challenge of being a “distributed community” across a broad geographic region.

Advocating for High Quality Consumer Health Information

Kimberley Meighan, (kimberley.meighan@sickkids.ca)

Michelle Arbuckle

Mary Anne Howse

Christine Marton

Marietta Forester

Consumer Health Information Providers Interest Group (CHIPIG)

Discussion: The Canadian public is becoming increasingly more sophisticated in the use of technology as related to the management of their health. A recent survey conducted by Statistics Canada demonstrates the increasing rate in which the Internet is being consulted for health information. With the reduction of physician appointment times and the increase use of early discharge policies in hospitals, the need for patients and their families to be informed is now greater than ever. In this time of information overload, ensuring patients receive accurate, appropriate and timely health information remains a challenge.

This poster focuses on the various roles of the consumer health information provider. Highlighted are the benefits of:

- Public access to consumer health information
- Multilingual resources
- Learning materials in a variety of formats
- Community-based resource and information
- Highly trained consumer health information professionals

Examples of high quality consumer health web sites are provided incorporating some of our recent work on identifying the top ten Canadian web sites recommended by the Consumer Health Information Providers Group (CHIPIG). Strong evidence demonstrates the value of consumer health libraries staffed by qualified health information professionals. CHIPIG continues to advocate for consumers by providing them with opportunities to access research based health information.

Poster Presentations – Présentations par affiches

The Ullevaal Model for Evidence Based Practice in Nursing – the Library's Role

Hilde Stromme (hilde.stromme@medisin.uio.no), Ullevaal University Hospital, Oslo, Norway

Inger Schou, Ullevaal University Hospital, Oslo, Norway

Karen Bjoro, Ullevaal University Hospital, Oslo, Norway

Hege Underdal, Ullevaal University Hospital, Oslo, Norway

Program objective: The aim of The Ullevaal Model for Evidence Based Practice in Nursing is to develop evidence based nursing protocols. Fundamental components of the model are: 1) small groups of clinical nurses, 2) a masters or doctorally prepared group facilitator, 3) a systematic work process based on Sackett et al. (1). All literature searches are facilitated by a librarian. The librarian's participation ensures retrieval of research literature that is relevant to the clinical question and that searches are documented correctly.

Setting: A large Norwegian University Hospital.

Participants: Nurses in clinical practice who volunteer to work in groups developing evidence based nursing protocols.

Program: An experienced librarian facilitates all literature searches done within the project. One of the nurses does the searching, but the whole group is involved in finding search terms and evaluating whether or not the hits produced are relevant. All relevant databases are searched, and the searches are documented.

Results: Nurses involved in the project report that the involvement of the librarians greatly increases the quality of the literature searches, thus ensuring that protocols are based on the best available evidence.

Conclusion: This project is time consuming for everybody involved, but we believe that the development of hospital wide evidence based nursing protocols and the learning effects of the project are worth the effort.

Reference: 1. Sackett DL. Evidence-Based medicine: how to practice and teach EBM. 2nd ed. Edinburgh: Churchill Livingstone; 2000

Rural Residents' Needs for Health Information: Where Do Libraries Fit?

Jana Fear (jfear2@uwo.ca), MLIS, PhD Candidate, Faculty of Information and Media Studies

Question: How do public libraries figure in the health informing experiences of rural residents in Canada?

Setting and Participants: We will report findings from four studies focusing rural residents' search for and use of health information. The studies include interviews with forty women and a random telephone survey of 253 residents from a medically-underserved rural county in Southwestern Ontario, in-depth interviews with more than 100 people living with HIV/AIDS (PHAS), their friend and family members, and health care providers from rural areas of British Columbia, Newfoundland, and Ontario, and an analysis of Internet use records from public access terminals in a public library system in rural Ontario.

Results: Findings reveal that rural residents are active, self-reliant health information seekers, and that women assume considerable responsibility for family health-informing. The Internet plays an important role in residents' search for health information and support. Public libraries are recognized by some as a useful local resource, but respondents had concerns about currency of health-related materials and lack of privacy. Analyses of Internet use records revealed very little activity related to health information. Less than one percent of the sites visited in the sampled web logs were related to health.

Conclusion: Many rural residents who took part in our studies are active health information seekers, often looking to and relying on support from a considerable range of sources. In many of the rural communities in our studies, public libraries comprise some of the last remaining local public service infrastructure, as medical services are centralized and schools are closed. Although our findings suggest that there is general good will toward public libraries, they are a relatively underused and under-exploited resource with respect to health information. To increase the capacity of public libraries to respond to the health information needs of rural citizens, we discuss potential partnerships with community leaders and public health organizations.

Finding Information in the Substance Use and Addictions Field

Debbie Ayotte (dayotte@ccsa.ca), Canadian Centre on Substance Abuse / Centre canadien de lutte contre l'alcoolisme et les toxicomanies

Objective: To promote an exchange of information between health librarians and librarians who work in the addiction field through the sharing of information sources for substance use and addiction-related information.

Methods: The Information and Reference Services Division at the Canadian Centre on Substance Abuse (CCSA) manages several products and services including the library collection, a reference service, online databases, a current awareness service, and a website.

Poster Presentations – Présentations par affiches

The Division routinely consults a wide range of sources in order to select content for these products and services. Content is collected from Canadian and international grey and scientific literature. Through this poster session CCSA staff will share their knowledge of the most reliable sources within the substance use and addiction field.

Results: Conference attendees will be provided with handouts which include primarily Canadian information sources and some international sources. Where possible, sources will be divided into audiences to enable conference attendees to select information according to their clientele's needs, whether they work with allied professionals, the general public, or both.

Discussion: Conference attendees will have the opportunity to ask questions of CCSA staff regarding information sources. In addition, CCSA staff seeks to learn more about the nature of addiction-related information requests handled by health librarians as well as the types of products or services that health librarians would consider helpful when responding to such requests.

Integrating Information Literacy into Blackboard

Helen He (helen.he@utoronto.ca), Acting Faculty Librarian, Faculty of Dentistry Library, University of Toronto

Objective: Providing undergraduate students with research assistance targeted directly to their course needs, offering a self-paced, "anytime-anywhere" introduction to core library resources, services and introducing some basic research skills.

Methods: Much information is available on the library website. But it is scattered in many different documents. For this blackboard project, as the library is only one of the many categories that professors put on blackboard, it is necessary for us to make full use of this space. The dentistry undergraduate students are unlike those in arts and humanities. As they don't have many essay assignments, they are not keen on library related research. Therefore the method employed in this project is to identify students' basic information seeking needs and to collect all the information in a single file. Moreover, the library information guide is to be kept simple, easy to navigate so as to encourage students to use it.

Results: A brief resource guide related to the users' subject was developed and a video demo of how to search OVID Medline for their research was produced. This project has gained positive feedback from the course professor.

Discussion: What is the efficient way of knowledge transfer? Teaching students what they really need to know or what we think they should know?

Developing an Instrument for Assessing the Academic Health Sciences Journal Collection in the Post-print Era

Dianne Kharouba (kharouba@uottawa.ca), Bibliothèque des sciences de la santé / Health Sciences Library, University of Ottawa

Over the last five years, the academic health sciences libraries have been able to build excellent e-journal collections, by taking advantage of consortial packages. At the University of Ottawa, the Health Sciences Library has been able to re-build a collection that had experienced a reduction of over 30% of its journal subscriptions during the 1990s. Titles had not been individually selected, yet usage data was showing that all e-journals were being consulted.

Question: A study was undertaken to a) identify cancelled titles that should have subscriptions but had been missed and, b) identify and cancel print titles that were no longer required.

Methods: The HSL needed to design an instrument against which the journals could be assessed. A number of selection tools and quality assessment methodologies have appeared in the literature. With the permission of the Florida State University College of Medicine Medical Library¹, their core list was incorporated in the instrument, along with the last Brandon and Hill Lists, the ACP Journals Club list of journals reviewed, the InfoPOEMs list of journals reviewed and inter-library loan data.

Results: The instrument facilitated the decisions for renewals and cancellations, served as a selection guide and served as a discussion document with the faculty.

Conclusion: The ongoing relevance of this instrument will have to be assessed in light of new collection analysis tools such as WorldCat Collection Analysis.

Reference: 1. Shearer, B, Nagy, S. Developing an academic medical library core journal collection in the (almost) post-print era: the Florida State University College of Medicine Medical Library Experience. *J Med Libr Assoc* 2003;July 91(3):292-303.

Poster Presentations – Présentations par affiches

Best Practices for Searching the Public Health Evidence

Danielle Worster (Dworwster@bmjgroup.com), New Products Department, BMJ Knowledge

BMJ Public Health is a new knowledge product to help people working in the field of public health be aware of the best evidence for what works to prevent common conditions such as obesity or alcohol misuse.

Question: This poster makes recommendations on how an information specialist can best search the public health literature in a systematic manner by examining the search methodology of BMJ Public Health. This methodology is based on a preliminary literature search as well as professional expertise.

Design: A best-practices guideline for searching in public health.

Results: It is possible to search for evidence-based public health literature in a systematic manner.

Conclusions: The information specialist must make some important decisions during the search process that will have a huge impact on the quality of evidence that is retrieved. A best-practices guideline is useful in maintaining the quality and consistency of public health searches.

Consumer Health Information – Diversity Outreach Project

Marg Muir (mmuir@thc.on.ca), Consultant, Health Information & Wellness, Trillium Health Centre, Mississauga site

Objectives: The *Consumer Health Information Diversity Project* is striving to identify and respond to the health information needs of diverse multicultural communities, specifically Chinese and South Asian. It became clear through talking with these communities, hospital interpreters and health care providers that their health information needs were not being met.

Participants and Methods: Through focus groups conducted in partnership with local community agencies and with the help of interpreters/facilitators, gaps have been identified and confirmed in two communities to date.

Results: The initial findings indicate a broad range of needs including disease prevention, health promotion and health services information. These will be met in part through the development of a phone line able to respond to doctor referral and health information requests. It will be staffed part-time. Interpreter services already exist but they will be more efficiently linked through this line as many potential clients are not aware of the service. Websites and available paper resources are presently being identified. Some brochures have been located and sent to the Chinese agencies. Volunteers at these agencies will be offered training sessions on searching the websites that have been found in their respective languages.

Conclusion: It is felt that by taking these steps, sustainability will be enhanced. Similarly, by educating other clients and staff about the program, the word will get out and its full potential will be realized.

Bibliographic Analysis of EPOC Reviews

Jessie McGowan, Institute of Population Health, University of Ottawa

Doug Salzwedel, Institute of Population Health, University of Ottawa

Jeremy Grimshaw, Institute of Population Health, University of Ottawa

Raymond Daniel, Chalmers Research Group, Children's Hospital of Eastern Ontario Research Institute

Margaret Sampson, Chalmers Research Group, Children's Hospital of Eastern Ontario Research Institute

Background: Scopus is a new abstract and citation database produced by Elsevier Science. Data sources include MEDLINE, EMBASE, open access sources, scientific websites and grey literature. Scopus indexes Cochrane Review, which includes reviews from the Cochrane Effective Practice and Organisation of Care (EPOC) Group. Scopus also provides cited references.

Objectives: This abstract will analyse the referenced citation pattern of EPOC review with the anticipation that this knowledge will improve understanding of the translational issues of EPOC reviews.

Methods: Scopus was searched to identify the total number of Cochrane and EPOC reviews. Cited references from EPOC reviews were analysed and information was collected about the nature of the journals in which the citations were published, year of publication and the type of publication (i.e., guideline, research article). Scopus records were exchanged for PubMed records using Batch Citation Matcher as the MEDLINE records are indexed and contain more information.

Results: For example, the review "Printed educational materials: effects on professional practice and health care outcomes" was cited 29 times between 2000 and 2006. References were in 2 languages (English and Spanish), general medicine (including BMJ) and specialist journals (including Transfusion Medicine), print and online journals, and qualitative (experience of educational needs) and quantitative articles (new RCTs).

Poster Presentations – Présentations par affiches

Conclusions: The information provided by this analysis assists the EPOC editorial base in understanding how and where EPOC reviews are being used. This is an important element in the knowledge translation process and a means of determining the value of EPOC reviews for funders.

Economic Sources for Systematic Reviews of Health Policy

Devon L. Greyson (devon@chspr.ubc.ca), UBC Centre for Health Services and Policy Research

Purpose: To explore and assess the utility of consulting non-biomedical sources in searches for the systematic review in health care policy.

Setting: An academic health policy research centre, specifically the research group focusing on pharmaceutical policy.

Methods: Case studies of two literature searches for systematic reviews of health policy interventions. All citations retrieved for the reviews were tagged with their source(s) of origin (typically database name). Absolute number and percentage of relevant citations per database were tracked after the initial “weed,” after the full-text weed, and after the reviewers had assessed full-text articles for review inclusion criteria. Citation sources were analyzed for number of results used in the review, number of unique results used in the review (found in only one source), and “missed” results (turned up in another database search and “should” have been duplicated in that database as well).

Results: Initial results indicate that Medline and EMBASE, while highest in number of citations, had very few unique citations. Non-biomedical sources, such as economic and business databases, on the other hand, garnered unique, relevant results not indexed in biomedical databases. Citation tracing “snowballing” garnered more unique results than any single biomedical database.

Discussion: Investigators seeking to complete a systematic review of health policy should consider the inclusion of non-biomedical databases, particularly economic databases, in their search strategies. Citation tracing is reaffirmed as a critical element of the systematic review search process.

Supporting Families: Innovation in Patient Education

Kimberley Meighan (kimberley.meighan@sickkids.ca)

Ross Hetherington

Andrew James

AboutKidsHealth Team

Health Care Providers play a significant role in responding to patient and family educational needs as they guide families throughout the course of a child's medical care. With the increasing availability of the Internet, information on diagnosis, treatment, and care can be quickly and easily accessed by families and patients. For healthcare professionals, effective patient education can prove challenging as information gathered by families is often overwhelming, inaccurate, and may not apply to an individual child's situation. To meet this challenge, the Hospital for Sick Children has developed a new web initiative: AboutKidsHealth.ca. This site acts not only as a primary resource for families, but also provides health care professionals with a tool that will enhance their ability to teach patients and their families.

Caregivers can easily access information ranging from in-depth and up-to-date information on complex medical conditions to everyday topics such as child development or safety advice. The web site targets families' issues at all stages of care from diagnosis to longer-term management as a child grows.

The information provided on AboutKidsHealth.ca is based on current medical evidence. It has been developed by the AboutKidsHealth writers, editors, illustrators, and designers in close collaboration with doctors, nurses, and other health care experts, combined with direct consultation with families regarding their information needs.

This poster presentation will highlight the many new initiatives of this constantly evolving site, and its uniqueness in supporting nurses as they guide families through the course of a child's care.

Quality Assurance and the Canadian Health Network

Susan Murray (smurray@torontopubliclibrary.ca), Consumer Health Information Service, Toronto Public Library

Doris Rankin, Canadian Health Network (CHN)

Background: The Canadian Health Network (CHN) formally launched on November 25, 1999, is a national, bilingual health promotion program (www.canadian-health-network.ca) whose goal is to help Canadians find the information they're looking for on how to stay healthy and prevent disease. CHN is widely regarded as a source of reliable information. CHN is a multi-layered collaboration between major health organizations across Canada and the Public Health Agency of Canada.

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While all of the twenty+ lead organizations or affiliates who select and manage the content on CHN have had to demonstrate that they had internal quality assurance (QA) procedures, CHM is more formally implementing a QA framework based on evidence-based resources.

Purpose:

- To provide background information about the development of a QA framework that would be of interest to librarians in developing their own standards
- To provide more information about how resources are selected for the CHN

Method:

- The author has been involved with CHN almost from its inception and has been involved in QA discussions. She and a Consumer Health Information Service staff member have also been on the CHN's Working Groups to develop the CHN QA policy and procedures
- A survey of CHN documents, a search of the literature on standards for health information and evidence-based resources will be conducted
- Interviews with key CHN informants will be conducted

Criteria:

- Canadian
- Consumer focus
- Non-profit
- Evidence-based
- Credibility, sponsorship/authorship, content, audience, currency, disclosure, purpose, links, design, interactivity, and disclaimers

Results: A paper summarizing the literature of QA for electronic health information and CHN's QA framework.

Recreating the Health Sciences Library

Dorothy Fitzgerald (fitz@mcmaster.ca), Health Sciences Library, McMaster University

Liz Bayley, McMaster University

Neera Bhatnagar, McMaster University

Tom Flemming, McMaster University

Allison Thompson, McMaster University

The McMaster University Health Sciences Library recently completed a \$7.8 million renovation which began in October 2005. In addition to 100 new study spaces, the renovation included an extensive Learning Commons with 48 computers, a two-storey Reading Pavilion, an elegant History of Health and Medicine Room, and 15 Group Study Rooms. The focus of the design is on "people space", with more group learning and quiet study space. The latest in technology, together with elegant design elements, art work and enhanced lighting have resulted in a welcoming ambiance, including a café at the dramatic new entrance. The design is client-centered, in keeping with McMaster's commitment to lifelong, student-centered learning and scholarly excellence.

This is the first major renovation of the library since it was opened 36 years ago in 1971. This poster will be a visual presentation of the stages of the renovation, providing before, during and after photos. The key design elements, which focus on "people space", will be highlighted. Key statistics on staffing, space, seating, collections and technology will be provided to clarify the overall scope of the project. Some of the challenges encountered during the renovation process will be outlined. Donor recognition opportunities will be featured using the library floor plans. The library renovation website will be illustrated. Assuming the opening parties have occurred before the CHLA/ABSC conference, photos of the celebration events will also be part of this poster presentation.

Exploring search engine overlap: implications for grey literature searching

Shaila Mensinkai, (shailam@cadth.ca), CADTH

Andra Morrison, CADTH

Kaitryn Campbell, CADTH

Tammy Clifford, CADTH

Janet Joyce, CADTH

Becky Skidmore, CADTH

Background: Internet search engines vary widely in retrieval yet one engine, Google™, has emerged as the dominant tool for web searching. CADTH Information Specialists rely largely on Google™ to identify web-based grey literature.

Poster Presentations – Présentations par affiches

Objective: To evaluate differences in top search results across leading search engines and to determine the impact of searching only Google™ for CADTH publications.

Methods: Using the Thumbshots ranking tool, CADTH IS selected different search engines, highlighted HTA sites and ran grey literature searches against Google™ from January to July 2006. Overlapping and unique results and HTA site ranking for each search were recorded. Reference Manager was used to track source search engines for selected citations. Bibliographies in final publications were examined, and results tabulated using SPSS software.

Results: Google™ provided 100 hits on a given topic 83% of the time versus 50% by others. There was no significant difference between Google™ and other search engines in total links provided ($p=.719$). There was very low overlap in the top results between search engines (mean=17.4). The percentage of unique links in Yahoo was higher (80%) than Google (78.5%). One third of researcher selected links for final bibliography came from other search engines. The highlighted HTA site was retrieved in one search.

Conclusions: Different search engines give different search results. In this study, one third of cited citations came from search results by search engines other than Google™. HTA sites ranked poorly in the top results. To ensure comprehensiveness, it is necessary to use multiple search engines and to devise separate strategies for searching HTA sites.

Knowledge to Action Working Group: a literature review cheat sheet

Trina Fyfe (fyfet@unbc.ca), Northern Medical Program, University of Northern British Columbia

Abstract to be submitted

Librarian and Faculty Partnerships: Teaching, Technology and Triumphs

Sandra Halliday, Queen's University
Paola Durando, Queen's University
Gillian Griffith, Queen's University
Suzanne Maranda, Queen's University
Amanda Ross-White, Queen's University
Anne Smithers, Queen's University
Matthew Thomas, Queen's University
Sarah Wickett, Queen's University

The primary goal of librarian and faculty partnerships in Bracken Health Sciences Library, Queen's University, is to provide information literacy training to health care practitioners beginning in their student years and continuing into their professional careers. Such partnerships have had a long history and have produced numerous triumphs. Since 1991 information literacy courses have been integrated into the medicine, nursing, rehabilitation therapy and life sciences curricula so that students can learn to embrace life-long, self-directed learning, navigate and access multiple layers of information, and meet discipline-specific competencies. Of course, undergraduate and graduate students are not the only focus of Bracken Library's information literacy program. Courses are also developed and delivered to faculty (e.g. via "House Calls", and recognized Continuing Medical Education courses). These courses are invaluable as health care professionals must promote a learning culture and maintain their own information literacy competencies for evidence based practice. Librarians and faculty collaborate on curriculum committees to ensure the seamless integration of knowledge and to produce positive learning outcomes. The Health Sciences Faculty's "Technology Learning Community" is an innovative, interdisciplinary committee developing three exemplars to demonstrate the effective use of technology in teaching. Lastly, librarians and faculty are embracing the challenge to deliver just in time training to students and health care professionals locally, regionally and nationally, utilizing state of the art information and communication technologies such as course software, and web tutorials.

Morning Walk/Runs

Explore Ottawa by joining us for a morning stroll or run. On Monday, Wednesday and Friday, enjoy organized walks to places of interest close to the Lord Elgin Hotel. The walks last for about an hour and we'll be starting out from the lobby of the hotel.

Morning Walk/Run – ByWard Market

Monday May 28 / lundi 28 mai

7 am – 8 am

Meet: Lobby, Lord Elgin Hotel

We'll head off down Sussex Drive and make our way to the ByWard Market. The area is known not only for its outdoor market, but for the many unique shops, pubs and restaurants, which you may wish to check out for later in the week for those "lunch on your own" days. The National Gallery of Canada is just a few minutes walk further down Sussex Drive.

Sign Up Dinners

Monday May 28 / lundi 28 mai

6 pm –

Sign up dinners will be arranged during free evenings (Monday and Wednesday) for those who are interested in checking out Ottawa's best cuisine in the company of other conference attendees. Sign up at the Registration/Hospitality Desk.

Library of Parliament Tour

Tuesday May 29 / mardi 29 mai

2 pm – 3 pm

Meet: Lobby, Lord Elgin Hotel at 1:20 pm

This tour is limited to 30 people. Assemble at the Lord Elgin Hotel, ready to walk to Parliament Hill at 1:20 p.m. Additional time is needed to pass through Security before entering Parliament Hill. Photos and filming are not allowed in the Library.

This specially guided tour will provide historical background and interesting information on the conservation, upgrade, and rehabilitation project, in addition to services offered to the Library's clients. Visitors will be able to see the basements and galleries. The Library of Parliament was built between 1859-1857, and is the only part of the original Parliament buildings to survive the fire of 1916. The Library re-opened last year after being closed for major renovations which have restored and enhanced its great beauty. Although library staff also work at other locations, the Library of Parliament serves the information, research and documentation needs of Parliament.

Tours of the Centre Block will be available if you wish to make your own arrangements. A walk behind the Parliament Buildings will provide one of the better views of Ottawa and give a sense of the landscape of the Capital of Canada.

<http://www.parl.gc.ca/information/visitors>

First-timers Welcome Reception

Tuesday May 29 / mardi 29 mai

6:00 pm – 7 pm

Location: Macdonald Room, Lord Elgin Hotel

The Ottawa Hospital Library's own Megan Visinski will offer basic salsa dancing lessons to first timers and other interested attendees prior to the Opening Reception at the Lord Elgin on Tuesday evening.

Activities – Activités

Welcome Reception and Opening of Exhibits

Tuesday May 29 / mardi 29 mai

7 pm – 10 pm

Location: Pearson Room, Lord Elgin Hotel

All delegates are invited to attend the Opening Reception in the exhibit hall at the Lord Elgin Hotel. There will be a cash bar and hors d'oeuvres will be served. All attendees will receive one free drink ticket. There is no charge for delegates and exhibitors. Guest tickets are \$40.

Morning Walk/Run – Rideau Canal Pathway

Wednesday May 30 / mercredi 30 mai

7:30 am – 8:30 am

Meet: Lobby, Lord Elgin Hotel

Crossing Elgin Street, we'll make our way through Confederation Park and follow the Rideau Canal. The pathway runs right alongside the Canal, and shady trees and colourful flowerbeds line the route. With no roads to cross or traffic to avoid, it's ideal for a relaxing walk, and a perfect route for runners.

Lunch and Learn with OVID:

Helping medical librarians transform information into knowledge

Wednesday May 30 / mercredi 30 mai

12:15 pm – 1:45 pm

Location: Macdonald Room, Lord Elgin Hotel

Sponsored by OVID

Precision search and discovery solutions from OVID. OVID's Neil King will discuss the high-quality bibliographic databases and full text journals and books that support your medical information needs at the point of care, point of research, and point of education. Requires pre-registration.

Sign Up Dinners

Wednesday May 30 / mercredi 30 mai

6 pm –

Sign up dinners will be arranged during free evenings (Monday and Wednesday) for those who are interested in checking out Ottawa's best cuisine in the company of other conference attendees. Sign up at the Registration/Hospitality Desk.

CHLA/ABSC Breakfast & Annual General Meeting

Thursday May 31 / jeudi 31 mai

8 am – 9:30 am

Location: Panorama Room, National Arts Centre

Sponsored by BMJ

Chapter President's Lunch

Thursday May 31 / jeudi 31 mai

12:15 pm – 1:30 pm

Location : Ontario Room, Lord Elgin Hotel

Activities – Activités

Ice Cream Social

Thursday May 31 / jeudi 31 mai

3:15 pm – 3:45 pm

Location: Lobby, Lord Elgin Hotel

Sponsored by Science Direct (Elsevier)

Ice cream, lemonade and iced tea will be served during this refreshing afternoon break.

Conference Banquet and Awards

Thursday May 31 / jeudi 31 mai

6 pm – 10 pm

Location: Rooftop Terrace, National Arts Centre

The annual banquet will feature local theatrical entertainers, A Company of Fools (<http://www.fools.ca/>), on the rooftop terrace of the National Arts Centre, overlooking the Rideau Canal and historic downtown Ottawa. Full conference registrants are entitled to one free banquet ticket with choice of entrée. A cash bar will be available. Extra tickets are available at a cost of \$60.

Morning Walk/Run – Historic Ottawa

Friday June 1 / vendredi 1 juin

7:30 am – 8:30 am

Meet: Lobby, Lord Elgin Hotel

Today's walk will be along Wellington Street, passing the Parliament buildings, the Supreme Court and possibly as far as the National Library and Archives. Then, for a change of pace, we'll walk or run back along the Ottawa River to the Ottawa locks. The locks, which were built in the early 19th century, connect the Ottawa River to the Ottawa locks. The locks, which were built in the early 19th century, connect the Ottawa River to the Canal. This will take us back to our starting point, minutes from the hotel.

Lunch & Learn with EMBASE –

Biomedical and drug information retrieved with the power of EMBASE indexing

Friday June 1 / vendredi 1 juin

12:15 pm – 2 pm

Location: St. Laurent Room, Lord Elgin Hotel

Sponsored by EMBASE

The EMBASE database gives you access to the most up-to-date information from the biomedical and drug literature and prides itself on its coverage and indexing of everything to do with drug development. Join us for complimentary lunch and increase your EMBASE expertise as we explore its sophisticated indexing policies and practices. In this session, we aim to improve the effectiveness of participants EMBASE searches, independent of platform. Topics such as real drugs versus other drugs, specifics of drug descriptors; adverse drug reaction and drug toxicity, medical descriptors such as side effect and the way we index EMBASE with MEDLINE practices will be discussed and demonstrated. Searches will be performed on three platforms: EMBASE.com, Dialog and Ovid. Requires pre-registration.

Canadian War Museum – Military History Research Centre Tour

Friday June 1 / vendredi 1 juin

2 pm – 3 pm

Location: Canadian War Museum, Lebreton Flats.

This tour is limited to 20 people. You may wish to catch a bus from Albert Street, one block from the Lord Elgin Hotel or take a half hour walk (downhill) to the Museum (details at the registration desk)

Activities – Activités

May 8th 2005 was the Grand Opening of The Canadian War Museum on Lebreton Flats by the Ottawa River. The Museum is now able to house and display its collection in an interesting spacious building. The Museum's Military History Research Centre includes the library, archives and image museum. The tour will include a 'behind-the-scenes' look at the storage vault and a chance to see a few of the 'treasures' of the collections.

After the tour you may like to visit the Museum which will be open until 6:00 pm (cost \$10 adults \$8 seniors and students).
<http://www.warmuseum.ca>

Safety

Ottawa is regarded as a safe city. However, as always use your judgement when out and about and watch your belongings. If you have questions or concerns about a destination, enquire at the Registration desk or ask hotel staff.



Astrolabe Theatre

Registration/Cyber Café – Inscription/Cyber Café

Registration/Hospitality desk

The registration/hospitality desk is located in the lobby of the Lord Elgin Hotel and will be open at the following times :

Monday May 28 / lundi 28 mai

7:30 am – 8:30 am
12 noon – 1:30 pm
4 pm – 6 pm

Tuesday May 29 / mardi 29 mai

7:30 am – 8:30 am
12 noon – 1:30 pm
3 pm – 7 pm

Wednesday May 30 / Thursday May 31 mercredi 30 mai / jeudi 31 mai

8 am – 6 pm

Friday June 1 / vendredi 1 juin

7:30 am – 9:30 am
11:30 am – 2:00 pm

Cyber Café

Located in the Exhibitors' Hall of the Lord Elgin Hotel, the Cyber Café will be equipped with 3 computers sporting MS Office XP, DVD/CD and Floppy Drives, and Internet access.
A printer will also be available.

Wednesday May 30 / Thursday May 31 mercredi 30 mai / jeudi 31 mai

8 am – 6 pm

Location: Pearson Room, Lord Elgin Hotel

**Provided by the Public Health Agency of Canada/
Agence de santé publique du Canada**

Exhibitors and Sponsors – Exposants et Commanditaires

Exhibitors

Exhibits will be on display in the Pearson Room, Lord Elgin Hotel.

Our exhibitors this year are:

American Association for Cancer Research
Andornot Consulting Inc.
Biomed Central
Blackwell Publishing
BMJ Publishing Group
CISTI
Companion Corporation
EBSCO Canada Ltd.
Elsevier
eMedicine by WebMD
Login Brothers
MLA
OVID Technologies
Rittenhouse Book Distributors
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du Canada

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publique du Canada

Canada

Supporting informed decisions

To the Canadian Agency for Drugs and Technologies in Health (CADTH), health librarians are important partners in our shared goal of supporting informed decisions. CADTH's Information Services team makes a vital contribution to our work, leading the literature searching that is a key step in the production of evidence-based information and advice.

Throughout the health system, health librarians link decision-makers to knowledge produced by CADTH and others.

CADTH is proud to support Canada's health librarians by sponsoring the CHLA conference.

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in Health*



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des médicaments et des
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SEX SENSE was written by medical experts of the Society of Obstetricians and Gynaecologists of Canada (SOGC). It spells out the **ABCs of safer sex**, answering all the questions people are afraid to ask, or hope they will never have to answer. SEX SENSE is a **wake up call to Canadians, parents and their children** in particular, to start talking about sex and get better informed about safe sex practices.

HEALTHY BEGINNINGS was written based on the **clinical guidelines** for care during pregnancy and childbirth established by the Society of Obstetricians and Gynaecologists of Canada, the **leading authority in the field of obstetrics-gynaecology**. These are the **guidelines that Canadian doctors use** in their practices to make decisions based on the most current research.

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Biographies

Analyn Cohen Baker is the hospital librarian for the Seven Oaks General Hospital Library (SOGH), University of Manitoba Health Sciences Libraries. Analyn works directly with the SOGH clinical staff providing reference, training and literature search services. She also provides library support to the Winnipeg Regional Health Authority staff in the Seven Oaks and Inkster community offices. Analyn is well suited to this position as she successfully combines her nursing knowledge – she is a former RN – with her library expertise.

Patricia Barrett has been a librarian at the Neil John Maclean Health Sciences Library, University of Manitoba Libraries, since 2006. She is also the librarian for the Misericordia Health Centre Library. Before moving to health sciences librarianship, Patricia worked as a collection services librarian and a reference librarian in the Law Library at the University of Manitoba Libraries. Patricia has a B.A. (History) and a MIST.

Eugene Barsky is the Physiotherapy Outreach Librarian at the Irving K. Barber Learning Centre, University of British Columbia (UBC), where he provides information services to British Columbia practicing physiotherapists and implements many Web 2.0 applications into his outreach work with allied health professionals. Eugene holds a MLIS degree from UBC, and previously worked in medical clinical research and pharmaceutical industry regulatory and business intelligence. Email: eugene.barsky@ubc.ca

Liz Bayley is Head of Collections, Technical Services and Systems in the Health Sciences Library, McMaster University, and an Associate Clinical Professor in the School of Nursing. She is a McMaster graduate (BHon), and returned to her alma mater as a librarian in 1982, joining the Health Sciences Library in 1986. Her MLS is from Western.

Neera Bhatnagar is the Reference Coordinator of the Health Sciences Library, McMaster University, having joined McMaster in 1989. Among other roles she is the Liaison Librarian for the Rehabilitation Science Program and the Health Sciences Graduate Program. Neera has a BSc and an MLIS from Dalhousie University.

Malcolm Binns has a master's degree in statistics from Queen's University and is working on a doctoral thesis in biostatistics at the University of Toronto. He has been employed at Baycrest's Rotman Research Institute as a Statistician for 13 years and has published 33 peer-reviewed papers in neurology, neuropsychology, psychiatry, and gerontology journals.

Pam Bjornson became CISTI's new Director General in February 2007 following five years as the NRC-CISTI Director of Business Affairs, where she was responsible for marketing, communications, and partnership development. She also managed the particularly critical challenges for CISTI of financial planning, risk management and overall business strategy development over this period. She is currently a member of the Advisory Board for the Canadian Research Knowledge Network. Pam has an MBA from the University of Ottawa, and brings 25 years of management experience, including nine years as the Executive Director of Canadiana.org, a not-for-profit organization established to preserve Canada's printed heritage and make the resulting collection accessible to research libraries in Canada and around the world.

James Bowen is a Research Associate with the Program for Assessment of Technology in Health (PATH) at McMaster University/St. Joseph's Healthcare in Hamilton, Ontario. Prior to joining PATH, James worked for both Eli Lilly Canada and Mount Sinai Hospital in Toronto specializing in medical/drug information, medical education, health economics, clinical drug trial management and pharmacy database management. He received both his undergraduate and graduate training at the Faculty of Pharmacy, University of Toronto and currently practices pharmacy in a community setting. His current research involves health technology assessment and new medical technologies being introduced into the Ontario healthcare system.

Anne Brice is Head of Knowledge & Information Sciences, Public Health Resource Unit, Oxford; Honorary Senior Research Fellow, Department of Public Health and Epidemiology, University of Birmingham; and Senior Information Specialist, Centre for Evidence Based Medicine, Oxford. After qualifying in 1983, Anne worked in the University of London, then as Regional Librarian in the Borders Health Board, Scotland. In 1995 she was appointed as Librarian at the Institute of Health Sciences, University of Oxford. She moved to the post of Assistant Director of the Health Care Libraries Unit, University of Oxford in 1996 with responsibility for co-ordinating and facilitating training, networking, and co-operation among the member libraries of the Health Libraries and Information Network. In 2002 she was seconded to the National Library for Health firstly as Specialist Libraries Development Manager, building knowledge networks and communities of practice around specialist health care domains, and later as Acting Head of Science. Anne is currently helping to set up ThinkWell, an international network which aims to improve the health and well-being of citizens across the world by enabling them to make informed decisions about lifestyle, diet and health interventions through public-led health discussions, education and research, using the Internet and the mass media as fundamental tools. Anne's other interests include an ongoing commitment to supporting the development of evidence based library and information practice, mentoring and professional development, and the information professionals role in facilitating knowledge management.

Biographies

Shannon Buckley is the coordinator of the Hamilton, Ontario based Long Term Care Resource Centre – a Seniors Health Research Transfer Network (SHRTN) library service. Shannon has been in her current position for three years. Prior to this role she worked as part of the Hamilton Health Sciences library service team.

Holly Ann Burt, MLIS, is the Outreach and Exhibits Coordinator and Ohio State Contact Librarian for the National Network of Libraries, Greater Midwest Region (NN/LM-GMR). Holly teaches and creates materials for a variety of NN/LM and MLA classes including PubMed and TOXNET, exhibits National Library of Medicine products and services at national conferences, manages several sections of the GMR website, and most recently developed a patient safety class for MLA CE credit. Prior to joining the GMR in 2005, Holly worked as Information Resources Manager for the National Patient Safety Foundation.

Kaitryn Campbell is a Research Librarian for the Program for Assessment of Technology in Health (PATH) at McMaster University/St. Joseph's Healthcare in Hamilton, Ontario. Prior to PATH, Kaitryn was employed as a Medical Librarian at the Ottawa Hospital and an Information Specialist at the Canadian Agency for Drugs and Technologies in Health (CADTH). She has contributed to many health technology assessments and systematic reviews involving pharmaceuticals, devices and systems in her more than 5 years of healthcare research. With an MLIS from the University of Western Ontario and undergraduate degrees in linguistics and education, Kaitryn's current research interests are database search methods and information retrieval in health economics.

Alan Cassels, Director, Media Doctor Canada (www.mediadoctor.ca), researches pharmaceutical policy and has reported on a variety of drug issues of magazines, newspapers and the CBC Radio program *IDEAS*. He is co-author of *Selling Sickness: How the World's Biggest Pharmaceutical Companies are Turning us All into Patients* and founded Media Doctor Canada, (www.mediadoctor.ca) to evaluate the quality of Canadian medical reporting. He parks his unicycle in Victoria, B.C.

Millie Cayen has accumulated 28 years of experience working in special libraries throughout Ontario. The past 16 years have been at the Sudbury & District Health Unit, where she created the Information Resources Centre for this northern teaching health unit and has been guiding its evolution since. Millie has served on the executive of the Ontario Public Health Libraries Association (OPHLA) and the Northern Lights Health Libraries Association (a chapter of CHLA). As a member of OPHLA, Millie collaborates with her colleagues to support activities that enhance resource sharing, knowledge transfer and evidence-based practice.

Liza Chan is a Research Librarian with the University of Alberta Heritage Foundation for Medical Research. Liza is currently Pas-President of NAHLA, and has also served on the Executive as Treasurer.

Trish Chatterlev is the Academic Intern at the University of Alberta John W. Scott Health Sciences Library. This is her first year as an active member of NAHLA.

Connie Clifford is Manager of Learning Resources, for Caritas Health Group in Edmonton. Connie has recently served on the NAHLA Executive, and is currently a member of the NAHLA History Working Group.

Tammy Clifford is Director, HTA Project Quality at the Canadian Agency for Drugs and Technologies in Health (CADTH), based in Ottawa. She also holds faculty appointments in Paediatrics and in Epidemiology and Community Medicine at the University of Ottawa. Prior to joining CADTH, Tammy was with the Chalmers Research Group. She holds a PhD in Epidemiology and Biostatistics from The University of Western Ontario and completed both her BSc and MSc at McGill University. She has a keen interest in the methodological underpinnings of systematic reviews.

John Cole is the Director of the Health Sciences Library, and Adjunct Assistant Professor in the Faculty of Medicine, at the University of Calgary. Since 2003 he has been involved in planning for the provision of library services to the Calgary Health Region and the Tom Baker Cancer Centre by the University of Calgary, culminating in the creation of the Health Information Network in fall 2005.

Email: jhcole@ucalgary.ca

Jay Daly is the developer of the QuickDOC program, which has been used by libraries in the United States and Canada since 1987. He also continues to work on special projects at the Agoos Library, Beth Israel Deaconess Medical Center in Boston, where he was co-director from 1984-1994. Won the Frank Bradway Rogers Information Advancement Award, Medical Library Association, 1993.

Orvie Dingwall is Librarian/Information Specialist at the Canadian Patient Safety Institute. She is currently Vice-President of NAHLA and member of the NAHLA History Working Group.

Biographies

Maureen Dobbins, RN, PhD, is an associate professor in the School of Nursing at McMaster University and a career scientist of the Ontario Ministry of Health and Long-Term Care. Maureen's research focuses on knowledge transfer and exchange among public health decision makers in Canada. Her most significant contribution to the field has been the development and launch on March 10, 2005 of www.health-evidence.ca, a registry of reviews evaluating the effectiveness of public health and health promotion interventions published since 1985.

Marlene Dorgan is Head, University of Alberta John W. Scott Health Sciences Library, and Chair of the NAHLA History Working Group. She is a Past President of the NAHLA.

Paola Durando is a Public Services Librarian and Leader for the Queen's University Library Electronic Gateway Functional Team. As liaison to the Queen's School of Rehabilitation Therapy, she has partnered with other faculty in publication and research, collection development initiatives, curriculum planning, and information literacy programs which are carefully planned to enhance learning outcomes.

Jana Fear, MLIS, is a PhD student in the Faculty of Information and Media Studies at The University of Western Ontario. Her research interests involve understanding how people seek and use health information and the role of technologies, particularly the Internet, in the communication of health information. She is a Graduate Research Assistant working with Co-Investigator Dr. Roma Harris on several projects under the Social Sciences and Humanities Research Council of Canada Initiative for the New Economy grant, "ACTION for Health".

Dorothy Fitzgerald has been Director of the McMaster University Health Sciences Library since 1983. She was librarian for the College of Family Physicians of Canada for 9 years prior to moving to McMaster in 1983. She has a BA from Mount Saint Vincent University and a MLS from Dalhousie University.

Tom Flemming has been Head of Public Services at the Health Sciences Library, McMaster University, since 1984. He worked at the W.K. Kellogg Health Sciences Library at Dalhousie University for 10 years before moving to McMaster. He has an MA (English Literature) and a MLS from Dalhousie University.

Karine Fournier has been the Head of Reference at the Health Sciences Library, University of Ottawa for the last two years. She has been working closely with faculty members towards the integration of information literacy in Nursing, Medicine, and the new Bachelor of Health Sciences curriculum. Karine spent two years previously as Library Director for the University of Moncton, Shippagan Campus in New Brunswick. Karine graduated in 2001 from the Université de Montréal with a MLIS degree.

Dean Giustini is on study leave from the UBC Biomedical branch library. His research is about the use of adult learning theories in the context of evidence-based practice and teaching information literacy. Dean is an adjunct instructor at UBC's School of Library, Archival and Information Studies and uses blogs and wikis in his work.

Gillian Griffith is currently a Clinical Outreach Services Librarian at the Bracken Health Sciences Library at Queen's University in Kingston. Her time is shared between public services responsibilities within the academic environment and providing customized library services to community health care partners within the Southeastern Ontario region.
Email: gillian.griffith@queensu.ca

Dr. Jeremy Grimshaw has an international reputation in the field of knowledge translation (KT). Since he moved to Canada in 2002 as a Tier 1 Canada Research Chair in Knowledge Transfer and Uptake, he has established himself as a leader in knowledge translation research in four key areas: systematic reviews of interventions to improve health service delivery and systems; evaluation of KT strategies; development of a theoretical basis for KT; and a situational analysis of Canadian KT activities. Dr. Grimshaw is known for his creativity, innovation and uniqueness and for his commitment to high scientific standards. Dr. Grimshaw received his medical degree from the University of Edinburgh and his PhD from the University of Aberdeen. Before coming to Canada, he served as Program Director, Health Services Research Unit, University of Aberdeen, where he also held a Personal Chair in Health Services Research. In addition to his positions at the University of Ottawa, he is currently a Visiting Professor in the Centre for Health Services Research at the University of Newcastle upon Tyne.

Sandra Halliday is a Public Services Librarian and Leader for the Queen's University Access Services Functional Team. Successful teaching has many triumphs, and it is encouraging when students, faculty and practicing health care professionals take the time to inform you how your work has helped their research and practice.

Helen He completed her Master of Library and Information Science degree at the University of Western Ontario in 2004. She is now working at the Faculty of Dentistry Library, University of Toronto, as the Acting Faculty Librarian. She is also the Faculty of Dentistry's webmaster.
Email: helen.he@utoronto.ca

Biographies

Pearl Jacobson is completing a Masters in Information Studies in the Faculty of Information Studies at the University of Toronto. She has a B.Sc. in biology with several published articles. She also has a degree in education. Her interests include open access publishing and service to under-served groups. Email: p.jacobson@utoronto.ca

Heather Joseph, the Executive Director, Scholarly Publishing and Academic Resources Coalition (SPARC), has spent the last 17 years in the scholarly publishing community. She began her career at the American Astronomical Society, where she fortunate to be a part of the creation of one of the first fully electronic journals. While at the American Society for Cell Biology, she worked to develop a system to peer review and publish multimedia content in the journal *Molecular Biology of the Cell*. She was pleased to have this journal earn the distinction of becoming the first journal to commit its full content to PubMed Central, and currently serves on the National Advisory Committee for this initiative. For her work as President and Chief Operating Officer of BioOne, an innovative collaboration between publishers and the library community, Heather was awarded the 2002 ALPSP Award for Service to Not-for-Profit Publishers. She is an active participant in several professional societies, and was pleased to serve as the President of the Society for Scholarly Publishing. Since 2005, Heather has been the Executive Director of the Scholarly Publishing and Academic Resources Coalition (SPARC), an organization that is working to support a more open system of scholarly communication.

Janet Joyce has been a director of the Canadian Health Libraries Association, a member of the CHLA Task Force on Standards for Canadian Health Facilities Libraries (1995), the CHLA liaison with CCHSA, and the President of the former Montreal Health Libraries Association.

Sandra Kendall, BA, MLS, graduated from the University of Toronto, Canada. She has worked in the for-profit sectors including advertising, publishing, marketing, real estate, banking and utilities; public libraries, academic libraries and as a library services consultant has launched libraries, created and re-designed space plans, re-positioned libraries and yes, sometimes had to close libraries. After seven years as the Director of Library Services for Mount Sinai Hospital she is still surprised at the difference the library makes to clinical decision making and looks forward to more possibilities.

Dianne Kharouba is presently Director of the University of Ottawa Health Sciences Library, supporting the educational and research activities of the faculties of Medicine and Health Sciences and several institutes. Prior to this, Dianne held several positions during her sixteen years at CISTI, including Systems Librarian and then Acting Head, Cataloguing; Health Sciences Resources Centre librarian; and Head, Sussex Branch Library.
Email: kharouba@uottawa.ca

Shauna-Lee Konrad is a Reference Librarian for the London Health Sciences Centre. She is a graduate of the University of Western Ontario's MLIS program (2006) and holds a B.A. in French from the University of Waterloo (1998) and a B.Ed. from Brock University (1999). Prior to attending library school Shauna-Lee worked for the York Region District School Board as an intermediate French immersion teacher.
Email: skonrad2@uwo.ca

Sheila Lacroix (BSc, MLS), Library Coordinator, Centre for Addiction and Mental Health (CAMH) Library, Toronto, has been providing reference and research service since 1991. She is a regular contributor to CAMH's **CrossCurrents** Downloaded column and is an active member of SALIS (www.salis.org): chair in 1997 and conference host in 2003. Sheila was on the conference planning committee for CHLA 2005.
Email: Sheila_lacroix@camh.net

Jackie Lewis received her MLS degree from Southern Connecticut State University. During her 30 year tenure with the UCHC Library Jackie has been promoted to various positions in public services, including Head of Access Services. As EFTS Program Manager she is responsible for overseeing all aspects of EFTS including policy, procedure and software development.

Mary Low, is a Partnership Development Officer at the Canada Institute for Scientific and Technical Information (CISTI). Mary Low's previous CISTI positions were in NRC Information Services, Marketing, Document Delivery, the Health Sciences Resource Centre, and Cataloguing. Mary has a Masters of Library Science degree and an Honours Bachelor of Science degree, both from the University of Toronto.

John Loy, Avon & Wiltshire Mental Health Partnership NHS Trust, has worked in healthcare information for over 15 years, with experience in services for midwives, primary care and now mental health. He has a particular interest in making better use of electronic resources to provide a hybrid library service to dispersed user communities. John is a member of the Evidence Summaries team of the new journal Evidence Based Library and Information Practice.
Email: John.Loy@awp.nhs.uk

Biographies

Cameron Macdonald, Director, NRC Research Press, CISTI, is currently the Director, NRC Research Press. The "Press" is a part of the Canada Institute for Scientific and Technical Information (CISTI) and is Canada's largest publisher of scientific and technical journals. In his 20 years at CISTI, Cameron has filled a number of other positions including Director, Publisher Relations, Manager, Marketing Group and Manager, Electronic Products. Prior to working at CISTI, Cameron worked at the Canadian Standards Association in Rexdale Ontario and the Ministry of Consumer and Commercial Relations in Toronto. The scientific publishing community faces many challenges going into this new millennium. Cameron is focusing on ensuring that the NRC Research Press continues to meet the needs of researchers in Canada and worldwide, and to be recognized for its leading edge publishing processes and services. Cameron has a BA (Trent University) and an MLS (University of Toronto).

Jackie MacDonald, Annapolis Valley Health, South Shore Health, and South West Health. Twelve of Jackie MacDonald's twenty six years in health, science and technical libraries have been in rural Nova Scotia healthcare. Her multi-site office-based library service combines traditional library services with proactive corporate information management. She is a PhD student at University of Sheffield Department of Information Studies Centre for Health Information Management Research. Email: jmacdonald@swndha.nshealth.ca

Suzanne Maranda has been involved with, and has prompted curriculum-integrated library instruction at Queen's University for almost 20 years. "Our initial success with the new medical curriculum in 1991 paved the way for integration in the School of Nursing, the School of Rehabilitation Therapy and the Life Sciences Programme." Suzanne believes that successful faculty development programmes are also instrumental in forging rewarding liaison with our Schools.

Jeff Mason is a Client Services Librarian for the Regina Qu'Appelle Health Region. He is a graduate of the University of Western Ontario's MLIS program (2005) and holds a B.Sc. from the University of Toronto in Forensic Sciences (2002). Prior to attending library school Jeff worked for the joint RCMP/VPD Missing Women's Task Force. Email: jeff.mason@rqhealth.ca

Merle McConnell is currently the Chief of the Science Library Network at Health Canada and Chair of the Strategic Alliance of Federal Science and Technology Libraries. Her previous positions at Health Canada include Manager of the Banting Library and the Library of the Laboratory Centre for Disease Control (now the Public Health Library).

Mary McDiarmid, MIST, AHIP is the Manager of Library Services at Baycrest Hospital, Toronto, a fully affiliated teaching hospital with the University of Toronto. Recent activities in 2006 included serving as President of the Ontario Health Libraries Association, earning the title of Provisional Member of the MLA's Academy of Health Information Professionals and co-authoring a Copyright Toolkit for Ontario Hospitals published by the Ontario Hospital Association.

Jessie McGowan, (MLIS, AHIP) is a research librarian at the Institute of Population Health /Ottawa Health Research Institute. She is also an Adjunct Professor in the Department of Medicine at the University of Ottawa and an Associate Editor with the Journal of Clinical Epidemiology. She works with the Cochrane Collaboration's EPOC Group as a Trials Search Coordinator and is involved with the Cochrane Musculoskeletal Group. She has undertaken the searching for many systematic reviews including Cochrane Reviews and EPC projects. She is a lead author for a Cochrane review dealing with access to information resources for health care professionals. She has also developed databases of studies for the Cochrane Equity field and the Cochrane EPOC review group. Her research interests include developing sensitive and specific searches for review, developing search protocols and producing knowledge translation products for clinicians and policy makers.

Shaila Mensinkai is the Manager, IS Infrastructure & Services, Canadian Agency for Drugs and Technologies in Health. She has been the Co-Chair of the CHLA/ABSC Task Force on Standards for Canadian Health Facilities Libraries (1995), and the President of the Newfoundland and Labrador Health Libraries Association. Shaila has a keen interest in search methodologies for systematic reviews and has presented at several conferences.

Andra Morrison is an Information Specialist at the Canadian Agency for Drugs and Technologies in Health (CADTH). She graduated from library school in 1994 and has since worked in a variety of fields including health, engineering, education, media and finance as an IS.

Barb Murray has held the position of librarian at the Thunder Bay District Health Unit since 1986. Prior to joining the health unit she worked in various public, private and academic libraries. Barb is a past president of the Northwestern Ontario Health Libraries Association and the Ontario Health Libraries Association and is currently serving as president of the Ontario Public Health Libraries Association. As a member of OPHLA, Barb has recently been involved in various initiatives designed to promote access to evidence-based public health resources in Ontario.

Biographies

Susan Murray is the Manager of the Consumer Health Information Service (CHIS), a province-wide service located at the Toronto Reference Library that assists Ontario consumers in gaining a greater control over their own health through access to health information. She is also the Project Manager for the Complementary and Alternative Health Affiliate of the Canadian Health Network (www.canadian-health-network.ca), a nationally funded bilingual network of reliable Internet-based "health info for every body." She has spoken and written extensively in the area of consumer health information (CHI). She authored *Developing a Consumer Health Information Service: A Practical Guide* (1995) and writes a quarterly CHI column in the *Journal of the Canadian Health Libraries Association*. Susan is on the Editorial Boards of the *Journal of Consumer Health on the Internet* (Editor of Web Sitings column), *A Patient's Guide to Medical Information* and *Journal of the Medical Library Association*. Susan has been active in the professional associations, serving as President of the Canadian Health Libraries Association, CAPHIS Chair, Chair of the MLA Books Panel, and a member of MLA's Academy of Health Information Professionals.

Simon Neame. Since 2003, Simon Neame has been the Coordinator for Programs and Services at the new Irving K. Barber Learning Centre at UBC, where he has been developing outreach programs as well as establishing a learning and media commons. Simon is also an adjunct instructor at the School of Library, Archival and Information Studies at UBC, where he teaches in the area of collection development.

Email: simon.neame@ubc.ca

Greg R. Notess has been writing, speaking, and consulting about Internet information resources and search engines since 1991. A three-time Information Authorship award winner, he is the "On the Net" and "Internet Search Engine Update" columnist for ONLINE. Greg is the author of the several Internet books including his latest, *Teaching Web Search Skills: Techniques and Strategies of Top Trainers*, and the first three editions of *Government Information on the Internet*. An internationally-known conference speaker on search engines and other Internet topics, Greg has spoken at conferences such as Internet Librarian, Online Information, Web Search University, the Special Libraries Association Annual Conference, and international meetings in London, Tel Aviv, Oslo, Stockholm, Paris, Pretoria, Montreal, Copenhagen, Sydney, Zagreb, and several locations in India. On the Web, Greg maintains Search Engine Showdown <<http://searchengineshowdown.com/>> which reviews, compares, analyzes, and tries to keep current up with the rapidly changing Web search tools. Greg has consulted for several major (and minor) search engines and is also a professor and reference librarian at Montana State University-Bozeman.

Beata Pach is working as the Information Specialist at the Public Health Division of the Ministry of Health and Long-Term Care (Ontario). Prior to taking on this role, Beata was the Librarian/Resource Centre Coordinator at the York Region Health Services Department. During that time she was seconded to the MOHLTC to provide research/information support to the Secretariat established to assist the Expert Panel on SARS and Infectious Disease Control (Walker Panel). Beata Pach has also held library positions at the Sunnybrook and Women's College Health Science Centre, Humber River Regional Hospital and the Toronto-Sunnybrook Regional Cancer Centre. She has served on numerous committees and working groups within the health sciences libraries community. Currently she is involved with the PHI&IT initiatives as a member of the Public Health Communications Portal User Advisory Group. As a member of OPHLA, Beata collaborates with other members on a variety of knowledge transfer projects and province-wide licensing initiatives.

Ingrid Parent is currently the Assistant Deputy Minister for the Documentary Heritage Collection sector at Library and Archives Canada responsible for the development, the organization and the preservation of the Canadian documentary heritage. She is also co-leading the development of the Canadian Digital Information Strategy. In 1999 Mme Parent was elected to the Governing Board of the International Federation of Library Associations and Institutions (IFLA) and is currently the Chair of the IFLA Section on National Libraries. Mme Parent's professional interests include the development of international standards and working actively with other national libraries and archives in collection, preservation and access to information. She is a member of the Committee of Principals that oversees the development of the Anglo-American Cataloguing Rules, of the Canadian Advisory Committee to OCLC, and of the Advisory Board to CISTI.

Doris Rankin is the Senior Information Specialist at the Canadian Health Network (CHN) with responsibility for the collection development and maintenance of the website. She is the lead for the Quality Assurance policy development and implementation in a collaborative network environment. Doris brings over 25 years experience as a manager, librarian, consultant and systems administrator to the organization of the Information Management Unit of the CHN.

Cathy Rayment is Provincial Library Leader for the BC Cancer Agency and a member of the Management Committee of the eHLbc. She is a past-president of both the HLABC and the CHLA/ABSC and was chair of the CHLA/ABSC 2006 conference planning committee.

Email: raiment@bccancer.bc.ca

Biographies

Nancy Roberts joined the SHRTN project in October 2005 as the Information Specialist for Eastern Ontario. She has over 25 years experience in all facets of library operations. Her career has taken her through the academic, government, private industry and medical environments. Nancy is also a Palliative Care volunteer.

Bonnie E. Robinson is the founder of Pivotal Leadership Services, a consulting firm which helps organizations build their leadership capacity. Bonnie has extensive executive level experience leading an international information management services company business as a Vice-President and General Manager. She also has experience as a Vice-President of Human Resources in both the private and public sectors. Her combined senior management business, human resources, process management and information management experience gives her the executive insights, tools and practical approaches to help organizations develop and implement the strategies needed to ensure its development of high performance leaders. Bonnie is passionate about the importance of developing effective leaders. She advises executives regarding their organization's leadership development strategies and is a leadership coach.

Amanda Ross-White is a Clinical Outreach Services Librarian and has been with Queen's University since 2004. Although her primary liaison responsibility is with Kingston General Hospital, she contributes to service provision for Bracken Library's other community health partners. She is also liaison to the School of Nursing. She finds teaching provides some of the most satisfying moments in librarianship, especially when students have that "A-Ha moment" and realize that effective searching is actually relevant to their world.
Email: rossa@post.queensu.ca

Greg Rowell is Manager of Library Services for the Fraser Health Authority. He is co-chair of the Management Committee of the eHLbc, and was a member of the working committee that over the course of three years took the eHLbc from proposal to reality. He's a graduate of the Faculty of Information Studies, University of Toronto and holds an MSc in Human Biology from the University of Guelph.
Email: greg.rowell@fraserhealth.ca

Margaret Sampson (MLIS) is head of the Chalmers Research Group (UO-EPC) information science group. Her research interests include studying the contribution of databases to the evidence base of systematic reviews and developing electronic tools for systematic reviewers. Her research work has included projects examining the provision of evidence through a physician order entry system; statistical techniques for determining when systematic reviews are in need of updating; and developing consensus standards for search strategy reporting and a peer review network for search strategy evaluation. She has made a number of theoretical contributions to the study of database bias and the validation of search strategies. She is an expert searcher with an in-depth knowledge of information retrieval from the major biomedical databases. She has undertaken the searching for numerous systematic reviews including nine EPC projects.

Becky Skidmore is a medical research analyst at the Society of Obstetricians and Gynaecologists of Canada. Prior to this, she worked for six and a half years as an information specialist with CADTH. She currently chairs the Information Resources Group of HTA International. Becky has worked in various traditional and non-traditional areas, including five years as a CIDA consultant for a forestry project in Southeast Asia.

Jola Sliwinski, EFTS Program Coordinator, brings to EFTS a wide range of experience from previous positions including office management, staff credentialing, liaison work, as well as UCHC Library positions in ILL and Acquisitions. Although Jola's main focus is customer service and education, she is also responsible for financial management, day-to-day operations and marketing.

Anne Smithers is the Head of Technical & Document Services at Bracken Health Sciences Library, Queen's University. A major involvement with the outreach partnerships has been identifying and negotiating the customized suite of electronic resources accessible to each partner.
Email: smithers@post.queensu.ca

Matthew Thomas, Bracken Health Sciences Library, Queen's University, is a Public Services Librarian supporting Bracken's Information Literacy efforts through enthusiastic teaching, incorporation of new technologies and new ideas, and continual professional development. "Everything we do as librarians is teaching, whether we were in front of a class, at the reference desk, or maintaining the collection."

Allison Thompson has been the eResources Librarian at the Health Sciences Library, McMaster University, since she joined McMaster in 2005. She has a BA from McMaster University and a MLIS from the University of Western Ontario.

Biographies

Rebecca Tunnacliffe has been the Chief Executive Officer of the Physiotherapy Association of British Columbia for over six years. Her undergraduate degree in English literature from the UBC was followed by a Master of Arts degree from Queen's University. Executive positions with the Vancouver Symphony Orchestra and the University Women's Club led to her position with PABC. Forming partnerships with UBC and other provincial stakeholders have led Ms. Tunnacliffe to bring physiotherapists a variety of innovative services.

Email: rbt@physio.org

Janice Varney is a Research Librarian with the Institute of Health Economics. Janice has served on the NAHLA executive and is currently a member of the NAHLA History Working Group.

Sarah Wickett is Health Informatics Librarian at Bracken Health Sciences Library, Queen's University. In this position she collaborates with faculty and fellow librarians to incorporate technology and electronic learning resources into teaching and learning activities.

Dr. Margaret Ann Wilkinson's background in law and library and information science naturally brings her to the study of copyright. Jointly appointed Professor in the faculties of Law and Information & Media Studies at the University of Western Ontario, Professor Wilkinson was called to the Bar of Ontario in 1980. She is currently on sabbatical and spent Fall 2006 at Dalhousie University in Halifax as Distinguished Visitor at the Law and Technology Institute at the Faculty of Law and Visiting Scholar at the School of Information Management. She is a doctoral supervisor in the Faculty of Information and Media Studies. Her most recent doctoral graduate in Library and Information Science, Cathy Maskell, Associate Director of Libraries at the University of Windsor, won the international Emerald doctoral dissertation award. Professor Wilkinson's current research concerning moral rights in copyright and the conceptual and practical relationships between personal data protection, confidentiality and privacy has been funded through the Social Sciences and Humanities Research Council of Canada. Her most recent article, "The Public Interest in Moral Rights Protection," appeared in [2006] 1 *Michigan State Law Review*, 193-234, while her recent chapter "Filtering the Flow from the Fountains of Knowledge: Access and Copyright in Education and Libraries" appeared in 2005 in Michael Geist's *In the Public Interest: the Future of Canadian Copyright Law* (available for download from irwinlaw.ca) and her 2004 chapter on "Privacy and Personal Data Protection: Albatross for Access?" appeared in Karen Adams and William F. Birdsall, *Access to Information in a Digital World* (Canadian Library Association).

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Monday May 28	Tuesday May 29	Wednesday May 30	Thursday May 31	Friday June 1
Registration / Inscription (LE) 7:30 am – 8:30 am 12 noon – 1:30 pm 4 pm – 6 pm	Registration / Inscription (LE) 7:30 am – 8:30 am 12 noon – 1:30 pm 3 pm – 7 pm	Registration / Inscription (LE) 8 am – 6 pm Cyber Café (LE) 8 am – 6 pm	Registration / Inscription (LE) 8 am – 6 pm Cyber Café (LE) 8 am – 6 pm	Registration / Inscription (LE) 7:30 am - 9:30 am 11:30 am - 2pm
7 am – 8 am Morning Walk/Run (LE)		7:30 am – 8:30 am Morning Walk/Run (LE)		7:30 am – 8:30 am Morning Walk/Run (LE)
9 am – 4:30 pm CHLA/ABSC Board Meeting (LE)	9 am – 4:30 pm CHLA/ABSC Board Meeting (LE)	9 am – 9:15 am Welcome (NAC) 9:15 am – 10:15 am Keynote Speaker - Greg Notess (NAC)	8 am – 9:30 am Breakfast & CHLA/ABSC Annual General Meeting (NAC) 9:30 am – 10:15 am Jeremy Grimshaw – Knowledge Infrastructure for KT (NAC)	9 am - 10 am Ingrid Parent, LAC & Pam Bjornson, CISTI - Digital Initiatives (NAC)
8:30 am – 12 noon Continuing Education • Intro to Peer Review • Intro to Pharmaceutical Resources • PubMed for Experts	8:30 am – 12 noon Continuing Education • Advanced Web Searching • Patient Safety Resource Seminar • QuickDoc Workshop	10:15 am – 11 am Break in Exhibits (LE) 11 am – 11:45 am Invited Speaker - Heather Joseph (SPARC) (NAC) 11:45 am – 12:15 pm Cameron Macdonald, NRC Press – Open Access (NAC)	10:15 am – 11 am Break in Exhibits (LE) 11 am – 11:45 am Invited Speaker - Anne Brice (NAC) 11:45 am – 12:15 pm NNLH Update and Discussion (NAC)	10 am - 10:30 am Break (NAC) 10:30 am - 11:30 am Keynote Speaker – Alan Cassels (NAC) 11:30 am - 12 noon 2008 Conference Preview & Closing Remarks (NAC)
12 noon – 1:30 pm Lunch on your own	12 noon – 1:30 pm Lunch on your own	12:30 pm – 1:45 pm Lunch and Learn with OVID Or Lunch on your own Exhibits (LE)	12:15 pm – 1:30 pm Chapter Presidents' Lunch (LE) 12:15 pm – 1:45 pm Lunch in Exhibits (Close @ 1:30 pm)	12:15 pm - 2 pm Lunch & Learn with EMBASE Or Lunch on your own
1:30 pm – 5:00 pm Continuing Education • Social Software in Health Libraries • Strategic Planning & Change Mgt.	1:30 pm – 5:30 pm Continuing Education • Developing Online Tutorials -til 5pm • Copyright	1:45 pm – 3:15 pm Concurrent Contributed Papers 1 (LE) • Partnerships • Health Information Networks	1:45 pm – 3:15 pm Concurrent Contributed Papers 2 (LE) • Open access, Google, Web 2 • Evidence for decision-makers	1 pm - 5 pm CHLA/ABSC Board Meeting (LE)
	2 pm – 3 pm Library of Parliament Tour	3:15 pm – 5pm Posters and Exhibits (LE)	3:15 pm – 3:45 pm Ice Cream Social (LE)	1:30 pm – 3 pm Chasing the Sun Demonstration Morisset Computer Lab – U of O
	6 pm – 7 pm Welcome Event for First-time Attendees (LE)	3:30 pm – 5pm Reception and Poster Presentation Awards (LE)	3:45 pm – 5:15 pm Concurrent Contributed Papers 3 (LE) • International collaborations • Info. Services for health pros	2 pm – 3 pm Canadian War Museum – Military History Research Centre Tour
6 pm – Sign Up Dinners	7 pm - 10 pm Welcome Reception and Opening of Exhibits (LE)	6 pm – Sign Up Dinners	6 pm - 10 pm Banquet and Awards (NAC)	
LE – Lord Elgin Hotel		NAC – National Arts Centre		Various Locations